

A close-up, slightly angled view of the American flag, showing the stars and stripes. The flag is draped and folded, creating deep shadows and highlights in the fabric. The stars are white on a dark blue field, and the stripes are red and white.

# Veterans Benefits & Services

For Michigan Military Veterans

To better assist you, the veterans information listed in this booklet has been organized into 3 levels of available Veterans programs – **FEDERAL, STATE, and LOCAL**.

Much of the information contained in this booklet comes from the U.S. Department of Veterans Affairs web site at **www.va.gov**. For more state and local information, visit **www.michigan.gov** and **www.michiganveterans.com**.

This booklet also provides valuable federal, state and local veteran contact information.

Prepared by the Michigan Legislature

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## Thank You for Your Service . . .

It is indeed a pleasure to serve veterans who gave so much of themselves to preserve the freedoms we enjoy today. Your sacrifices have given us the security of peace in our homeland and abroad, as well as preserved and protected our constitutional right of self-government, for which we are very grateful.

This booklet compiles material from federal, state, and local agencies for you, our veterans and your families, to:

- Provide information about benefits and services
- Provide links to direct sources – computer-based and professional – for answers to specific questions
- Assist in communicating more effectively with your elected representatives
- Educate state, nonprofit, and community providers about benefits and services available through other agencies or service providers

Eligibility for most Veterans Affairs (VA) benefits is based upon discharge from active military service under other than dishonorable conditions. Active service means full-time service as a member of the Army, Navy, Air Force, Marine Corps, or Coast Guard, or as a commissioned officer of the Public Health Service, the Environmental Services Administration, or the National Oceanic and Atmospheric Administration. Current and former members of the Selected Reserve may be eligible for benefits.

Any Michigan veteran, or dependent of a veteran, can request the assistance of a Veterans Service Officer or County Counselor. See page 38 for the listing of Veterans Service Organizations.

The Michigan Veterans Affairs Agency can be reached at **1-800-MICH-VET (1-800-642-4838)** or visit the website at **www.MichiganVeterans.com**. The Federal Veterans Affairs Benefits and Services number is **1-800-827-1000**.

This booklet is intended as an introduction to the many programs and services available. Contact the sources cited to assist you and your family to obtain benefits you have earned.

Thank you for your service.

**Information on eligibility for military service benefits is available from the U.S. Department of Veterans Affairs, Michigan Veterans Affairs Agency or your County Veterans Service Office.**



## Education and Training – U.S. Federal Programs

### *Post-9/11 GI Bill*

The Post-9/11 GI Bill (Chapter 33) is an education benefit program for service members and veterans who served on active duty on or after September 11, 2001. Benefits are payable for training pursued on or after August 1, 2009. No payments can be made under this program for training pursued before that date.

To be eligible, the service member or veteran must serve at least 90 aggregate days on active duty after September 10, 2001, and remain on active duty or be honorably discharged.

Veterans may also be eligible if they were honorably discharged from active duty for a service-connected disability after serving 30 continuous days after September 10, 2001.

Generally, service members or veterans may receive up to 36 months of entitlement under the Post-9/11 GI Bill. Post-9/11 GI Bill benefits do not expire for service members released from active duty after January 1, 2013 per the Forever GI Bill enacted in 2017. For individuals who left service prior to January 1, 2013, there is a 15-year time limit for the use of Post-9/11 GI Bill benefits.

The Forever GI Bill also allows the use of benefits to pay for online learning at non-institutions of higher learning; allows the transfer to the Post-9/11 GI Bill, any Reserve Educational Assistance Program (REAP) benefits lost due to the REAP program's sunset; made changes to survivors' and dependents' educational assistance; and added a monthly housing allowance.

Additional assistance can be found at [www.va.gov/education/about-gi-bill-benefits/post-9-11/](http://www.va.gov/education/about-gi-bill-benefits/post-9-11/).

### *Transfer of Entitlement*

The Department of Defense (DoD) may offer members of the Armed Forces on or after August 1, 2009, the opportunity to transfer Chapter 33 benefits to a spouse or dependent children. DoD and the military services must approve all requests for this benefit. Members of the Armed Forces approved for the Transfer of Entitlement (ToE) may only transfer any unused portion of their Post-9/11 GI Bill benefits while on active duty or in the Selected Reserve, subject to their period of eligibility.



### *The Yellow Ribbon G.I. Education Enhancement Program*

The Yellow Ribbon G.I. Education Enhancement Program was enacted to potentially assist eligible individuals with payment of their tuition and fees in instances where costs exceed the in-state tuition charges at a public institution or the national maximum payable at private and foreign institutions. To be eligible, the student must be a veteran receiving Post-9/11 GI Bill benefits at the 100% benefit rate payable, or be a transfer-of-entitlement-eligible dependent child.

The school of attendance must have accepted Veteran Affairs' (VA) invitation to participate in the program, state how much student tuition will be waived (up to 50%) and how many participants will be accepted into the program during the current academic year. VA will match the school's percentage (up to 50%) to reduce or eliminate out-of-pocket costs for eligible participants. See [www.benefits.va.gov/gibill/yellow\\_ribbon.asp](http://www.benefits.va.gov/gibill/yellow_ribbon.asp).

### *Marine Gunnery Sergeant John David Fry Scholarship*

This scholarship entitles children and surviving spouses of those who die in the line of duty on or after September 11, 2001, to use Post-9/11 GI Bill benefits.

### ***Eligible children:***

- Are entitled to up to 36 months of benefits at the 100% level
- Have 15 years to use the benefit beginning on their 18th birthday unless eligible under the new Forever GI Bill
- May use the benefit until their 33rd birthday if they became eligible before January 2013

### ***Eligible spouses:***

- Have 15 years after the service member's death to use the benefit (some exceptions to this expiration apply for those newly extended these benefits)
- Are no longer eligible if he/she remarries within the 15-year period

Additional information can be found at [www.benefits.va.gov/GIBILL/fry\\_scholarship.asp](http://www.benefits.va.gov/GIBILL/fry_scholarship.asp).

### ***Survivors and Dependents Educational Assistance (DEA)***

Children and spouses of veterans who died on active duty, or who became 100% permanently disabled due to a service-related injury may qualify for educational benefits under the Survivors and Dependents Educational Assistance (DEA) program. Beginning October 1, 2019, this benefit may pay up to \$1,228 per month to eligible children and spouses in approved full-time degree and non-degree educational programs. Benefits are also available for apprenticeship, on-the-job, farm cooperative, and special restorative training programs at lower rates.

Dependents are not eligible for both the Fry Scholarship and DEA based on the same event. Unless a parent died prior to August 1, 2011, the child will be required to elect benefits from only one program.

### ***Legacy Educational Benefits***

The Montgomery GI Bill (MGIB) provides a program of educational benefits to honorably discharged veterans. The participant generally must have a high school diploma or an equivalency certificate before beginning training.

Completing a minimum of 12 credit hours toward a college degree may meet this requirement. Credits granted by colleges for life experiences may also be accepted.

Active duty MGIB-AD (Chapter 30) provides education benefits to Veterans who have at least two years of active duty. However, eligibility requirements are complex and veterans should review materials available from the VA to determine eligibility. In general, veterans who first entered active duty after June 30, 1985, and did not decline the MGIB in writing upon entry into active duty, veterans with remaining entitlement under the Vietnam Era GI Bill (Chapter 34, title 38, U.S. Code), veterans who were involuntarily separated for certain reasons or those who were separated under the voluntary separation incentive or special separation benefit programs, and former Veterans Educational Assistance Program participants who elected to convert to MGIB during the open window periods are eligible for the MGIB-AD.

Certain National Guard service members may also qualify if they served on full-time active duty in the National Guard between June 30, 1985 and November 29, 1989, elected to have National Guard service count toward establishing eligibility for MGIB during the 9-month window ending on July 9, 1997, and paid \$1,200.

Assistance may be used for college degree and certificate programs, technical or vocational courses, flight training, apprenticeships or on-the-job training, high-tech training, licensing and certification tests, entrepreneurship training, certain entrance examinations, and correspondence courses. Remedial, deficiency, and refresher courses may be approved under certain circumstances. Benefits are generally payable for 10 years following your release from honorable active service.

Veterans who qualify for Active Duty MGIB-AD (Chapter 30) benefits under MGIB can receive up to \$2,050 per month for full-time pursuit of an educational program, effective October 1, 2019. This stipend may be increased if the vet participated in the \$600 "buy up" program. MGIB payments are made directly to the vet, irrespective of the tuition and fees charged by the school.

Contact your county veterans service office or call the U.S. Department of Veterans Affairs (VA) at **1-888-442-4551** for further information, particularly on eligibility. Additional information for school officials, veterans, and dependents can be found on the VA's Education Services website at **[www.benefits.va.gov/gibill](http://www.benefits.va.gov/gibill)**.

### ***VetSuccess on Campus***

This program is designed to provide on-campus benefits assistance and readjustment counseling to veterans completing their college educations and entering the labor market in viable careers. An experienced Vocational Rehabilitation Counselor and a Vet Center Outreach Coordinator are assigned at each campus to provide VA benefits outreach, support, and assistance to ensure their health, educational, and benefit needs are met.

Current Michigan locations include Western Michigan University, Kalamazoo Valley Community College, Kellogg Community College, Eastern Michigan University, University of Michigan - Ann Arbor, and Washtenaw Community College.

### ***Federal Pell Grant Program***

The Federal Pell Grant Program provides need-based grants to low-income students to promote access to postsecondary education. Applicants must be undergraduate students who have not earned a bachelor's degree. Each applicant must be a U.S. citizen or an eligible noncitizen and needs to have a high school diploma or a GED or demonstrate the ability to benefit from the program.

### ***Pell Grant Eligibility***

The U.S. Department of Education uses a standard formula established by Congress to evaluate the information a student supplies when applying for a Pell Grant. This formula produces an EFC (expected family contribution) number, which will determine if the student is eligible for the grant. The formula relies heavily on families' federal tax returns.

### ***Award Amount***

The amount of the Pell Grant depends on the student's EFC and several other factors, including program funding. The maximum award for the 2019-2020 school year is \$6,195.

For more information, visit **[www.studentaid.ed.gov](http://www.studentaid.ed.gov)**.

### ***How and When to Apply***

Students apply not only for Pell Grants, but for all federal, state, and institutional financial aid programs (except scholarships) by completing the Free Application for Federal Student Aid (FAFSA). The FAFSA form is available from high school guidance offices, or the application can be completed online at **[www.fafsa.ed.gov](http://www.fafsa.ed.gov)**. Be aware of the application deadlines for submission and corrections.

## **Education and Training – State of Michigan Programs**

### ***Department of Civil Rights, Division on Deaf, DeafBlind, and Hard of Hearing***

The Michigan Department of Civil Rights responds to and advocates on behalf of Michigan's 1.3 million people with disabilities. The Division on Deaf, DeafBlind, and Hard of Hearing deals with issues involving Michigan citizens who are deaf or hard of hearing. Their mission is to provide statewide leadership to empower and integrate people with disabilities into all aspects of society.

For more information, contact

### **Division on Deaf, DeafBlind, and Hard of Hearing**

Cadillac Place

3054 W. Grand Boulevard

Suite 3-600

Detroit, MI 48202

VP: **313-437-7035**

Toll-Free Voice/TTY: **313-437-7035**

Fax: **313-456-3721**

E-Mail: **[DODDBHH@michigan.gov](mailto:DODDBHH@michigan.gov)**

# Educational Benefits for Children of Disabled or Deceased Veterans

## *Tuition Grant Program*

The Children of Veterans Tuition Grant (CVTG) was established under Public Act 248 of 2005 to provide an undergraduate tuition program for children of certain deceased or disabled members of the armed forces of the United States.

The program is designed to provide undergraduate tuition assistance to certain children older than 16 and less than 26 years of age who have been a Michigan resident for the 12 months prior to application. To be eligible, a student must be the natural or adopted child of a Michigan veteran. Stepchildren of the veteran are not eligible. The veteran must have been a legal resident of Michigan immediately before entering military service and must not have later resided outside of Michigan for more than two years; or the veteran must have established legal residency in Michigan after entering military service.

Students may receive scholarship assistance for up to four academic years for a total of up to \$11,200. Awards are for an academic year with the amount determined by the student's enrollment status. Full-time students can receive up to a maximum of \$2,800 per academic year.

Information on eligibility and application forms is available at **[www.michigan.gov/mistudentaid](http://www.michigan.gov/mistudentaid)**, select **students and families** and then **MI student aid programs**.

CVTG Fact Sheet is at **[www.michigan.gov/documents/mistudentaid/CVTGFactSheet2016-17\\_532792\\_7.pdf](http://www.michigan.gov/documents/mistudentaid/CVTGFactSheet2016-17_532792_7.pdf)**.  
Toll-Free: **1-888-447-2687**.



## Employment – U.S. Federal Programs

### ***Transition Assistance Program (TAP)***

The Transition Assistance Program (TAP) was established to meet the needs of separating service members during their transition into civilian life. The program is coordinated with the U.S. Departments of Defense and Labor. Known as Transition GPS (Goals, Plans, Success), the program provides comprehensive services to our nation's service members and their spouses providing briefings that focus on education, benefits, VA health care, disability compensation, vocational rehabilitation, and employment benefits. A companion workshop for disabled veterans is also available. Participation is mandatory for separating service members.

A TAP virtual curriculum is available to service members who are unable to attend the TAP in person due to military exigencies.

Additional information can be found at [www.benefits.va.gov/tap/tap-index.asp](http://www.benefits.va.gov/tap/tap-index.asp), [www.dol.gov/agencies/vets/programs/tap](http://www.dol.gov/agencies/vets/programs/tap), and [www.taonline.com/tapoffice](http://www.taonline.com/tapoffice). Use [www.careeronestop.org](http://www.careeronestop.org) and select **toolkit** to translate military occupations to civilian counterparts.

### ***Verification of Military Experience and Training***

The Transition GPS (Goals, Plans, Success) website is designed to provide separating service members access to their Verification of Military Experience and Training (VMET) documents and completed Transition GPS Sessions. VMET documents help service members verify previous experience and training to potential employers, negotiate credits at schools, and obtain certificates or licenses. VMET documents are available only through Army, Navy, Air Force, and Marine Corps Transition Support offices and are

intended for separating or retiring service members who have at least six months of active duty service. Service members should obtain VMET documents from their Transition Support office within 12 months of separation or 24 months of retirement. For assistance, please visit [www.dodtap.mil/login.html](http://www.dodtap.mil/login.html).

### ***Veterans Preference for Federal Jobs***

Certain veterans, principally those who are disabled or who served on active duty during specified times, are entitled to preference for federal civil service jobs when hiring is from competitive lists of eligible candidates.

Preference is also provided for certain widows and widowers of deceased veterans who died in service; spouses of service-connected disabled veterans; and mothers of veterans who died under honorable conditions on active duty or have permanent and total service-connected disabilities. Individuals interested in federal information should visit the Office of Personnel Management (OPM) website at [www.fedshirevets.gov/job/veterans.aspx](http://www.fedshirevets.gov/job/veterans.aspx). Federal job opportunities can be found at [www.usajobs.gov](http://www.usajobs.gov).

### ***The Vocational Rehabilitation and Employment (VR&E) Program***

The Vocational Rehabilitation and Employment (VR&E) Program provides educational and vocational counseling to service members, veterans, and certain dependents at no charge. These counseling services are designed to help an individual choose a vocational direction, determine the course needed to achieve the chosen goal, and evaluate the career possibilities open to them.

#### ***Eligibility***

Educational and vocational counseling services are available to transitioning service members within 180 days of the estimated date

of discharge or release from active duty. The projected discharge must be under conditions other than dishonorable.

Veterans are eligible if not more than one year has elapsed since the date they were last discharged or released from active duty.

For more information, visit [www.vba.va.gov/bln/vre](http://www.vba.va.gov/bln/vre).

### ***Homeless Veteran Community Employment Services***

Homeless Veteran Community Employment Services (HVCES) is an employment program aimed at helping job-ready veterans exiting homelessness and those on the brink of homelessness gain stable and long-term employment. Community Employment Coordinators work with local employers to identify suitable jobs based on a veteran's skills and abilities. Community Employment Coordinators work out of VA Medical Centers and are responsible for connecting homeless and at-risk veterans to appropriate VA and community-based employment services. For assistance in finding a Community Employment Coordinator in Michigan, visit [www.va.gov/homeless/cec-contacts.asp](http://www.va.gov/homeless/cec-contacts.asp).

### ***Reemployment Rights***

A person who left a civilian job to enter active duty in the armed forces may be entitled to return to the job after discharge or release from active duty.

To be reemployed, four requirements must be met:

- The person must give advance notice of military service to the employer
- The cumulative absence from the civilian job shall not exceed five years (with some exceptions)
- The person must submit a timely application for reemployment
- The person must not have been released with a dishonorable or other punitive discharge

The law calls for the returning veteran to be placed in the job as if the veteran had remained continuously employed. This means that the person may be entitled to benefits that are based on seniority, such as pensions, pay increases, and promotions. The law also prohibits discrimination in hiring, promotion, or other advantages of employment on the basis of military service.

Applications for reemployment should be given, verbally or in writing, to a person authorized to represent the company for hiring purposes. A record should be kept of the application. If there are problems gaining reemployment, the employee should contact the **Department of Labor Veterans' Employment and Training Service (VETS)** in the employer's state. This applies to private sector, as well as state, local, and federal government employees, including the Postal Service. For assistance, visit [www.dol.gov/agencies/vets/programs/userra/](http://www.dol.gov/agencies/vets/programs/userra/). Phone: **1-866-487-2365**

## **Employment – State of Michigan Programs**

### ***Pure Michigan Talent Connect***

Michigan has recreated its labor exchange system under Pure Michigan Talent Connect. Talent Connect includes an online Talent Marketplace where job seekers can connect to job opportunities, education, and training and employers can connect to qualified talent. Talent Connect includes specific assistance for veterans to make a successful transition from military to civilian employment.

Written and video tutorials are available to help job seekers navigate Talent Connect at **Pure Michigan Talent Connect, [www.mitalent.org](http://www.mitalent.org)** **Customer Service Center 1-888-522-0103.**

### ***Occupational Licensing***

Several state statutes have been revised to allow the Department of Licensing and Regulatory Affairs (LARA) to consider experience received in the military to be counted toward

qualifications required for certain occupational licenses such as electrician and plumber. In addition, a number of license application fees have been waived for veterans with an honorable discharge.

Specific information for veterans can be found at [www.michigan.gov/lara/0,4601,7-154-10573\\_68470---,00.html](http://www.michigan.gov/lara/0,4601,7-154-10573_68470---,00.html).

### ***Workforce Development Agency***

The Workforce Development Agency's Veterans Employment Services provides program-specific services with eligibility requirements as defined by federal law. A host of intensive services are available to eligible veterans and spouses who are unable to obtain employment through the core services provided by Michigan Works! Service Centers.

For additional information on training and employment services available to veterans, contact your local **Michigan Works! Service Center**.

**Michigan Works! Agency**  
**1-800-285-WORK (9675)**  
**[www.michiganworks.org](http://www.michiganworks.org)**



### ***Unemployment Compensation***

Veterans who do not begin civilian employment immediately after leaving military service may be eligible to receive weekly unemployment compensation for a limited time. Veterans attending school full-time may also be eligible for unemployment. Contact Michigan Works! for more information.

### ***How to File Your Claim***

**By Internet:** To file your new unemployment claim or to reopen an established claim through the internet, visit [www.michigan.gov/uia](http://www.michigan.gov/uia).

**By Phone:** To file your new claim or to reopen a claim through a toll-free telephone number, call **1-866-500-0017** using a touch-tone telephone. TTY callers may use **1-866-366-0004**.

**Information Needed to File a Claim:** To file a claim, you will need your Social Security number, your driver's license number or state identification number or your MARVIN PIN (if you have one), a copy of your DD-214, and the names

and addresses of employers you have worked for in the past 18 months, your quarterly gross earnings, the first and last dates of employment with each employer and your date of birth. If you are not a U.S. citizen or national, you will need your Alien Registration Number and the expiration date of your work authorization.

If you have general questions about unemployment benefits, or if you have a question about your Claims by Mail application, call the **Telephone File Claim** at **1-866-500-0017** weekdays from 7:00 a.m. to 7:00 p.m.

### ***Reemployment Rights for Veterans***

In 2002, the Michigan Legislature strengthened the Michigan law regarding reemployment of employees after military service (MCL 32.273). The act prioritizes the employment positions in which a person would be reemployed following active service. The act specifies that the person is entitled to the seniority and the seniority-based rights and benefits he or she would have otherwise been entitled to, as well as other rights provided to employees on a leave of absence. Under certain circumstances, a person may not be entitled to reemployment under the law. State reemployment rights, when enhanced or in addition to federal rights, are not superseded or diminished by federal law.

For more information, call the Veterans Hotline **1-800-642-4838**.

### ***Veterans Preference for State Jobs***

The Michigan Civil Service Commission has information on state jobs. The Civil Service Commission provides for a veterans hiring preference for Michigan state classified service through rules adopted by the commission. (Rule 3-8 provides for a preference for an eligible veteran or spouse of a veteran.)

A qualifying veteran, including retirees, and/or spouse must register with the Department of Civil Service using form CS-1791, and include the required documentation.

For more information, call **1-517-335-0308** or visit [www.michigan.gov/documents/mdcs/Veterans\\_Preference\\_382044\\_7.pdf](http://www.michigan.gov/documents/mdcs/Veterans_Preference_382044_7.pdf).



### ***Michigan Rehabilitation Services***

Veterans with disabilities should also look into the State of Michigan Rehabilitation Services program administered by the Michigan Department of Health and Human Services. Services may be available to supplement VA allowances for vocational rehabilitation in cases of special need or for vocational rehabilitation, guidance, and counseling. Employment services may also be available to veterans whose disabilities are not service-related.

For more information  
Toll-Free: **1-800-605-6722**  
TTY: **Dial 711 and provide toll-free number**  
**[www.michigan.gov/mrs](http://www.michigan.gov/mrs)**

### ***Service-Disabled Veteran Business Owners***

Service-disabled veteran business owners may be eligible for up to a 10% pricing preference when bidding for certain state government purchase contracts under MCL 18.1261 and for certain state construction contracts under MCL 18.1241.

For more information, contact  
**1-517-388-6012.**

## **Apprenticeship Programs for Discharged Veterans**

### ***U.S. Department of Labor Employment and Training Administration***

This website lists sponsored apprenticeship programs. Apprenticeship programs are sponsored and operated on a voluntary basis by individual employers, employer associations, or partnerships between employers and labor unions.

Visit **[www.doleta.gov/oa/veterans.cfm](http://www.doleta.gov/oa/veterans.cfm)**.

Additional assistance can be found at the Department of Labor's Veterans' Employment and Training Service (VETS) website at **[www.dol.gov/vets](http://www.dol.gov/vets)**.

### ***Helmets to Hardhats***

Helmets to Hardhats is a national, nonprofit program that helps transitioning military, guardsmen, and reservists find quality career opportunities in the construction industry. Most career opportunities offered by the program are connected to federally-approved apprenticeship training programs. Such training is provided by the trade organizations themselves at no cost to the veteran. No prior experience is needed. All participating trade organizations conduct three-to five-year, earn-while-you-learn apprenticeship training programs. Because these apprenticeship programs are regulated and approved at both federal and state levels, veterans can utilize their Montgomery G.I. Bill benefits to supplement their income while they are learning valuable skills and on-the-job training.

Visit **[www.helmetstohardhats.org](http://www.helmetstohardhats.org)**.  
Phone: **1-866-741-6210**



## ***Troops to Teachers***

The Michigan Troops to Teachers program provides advisory services to eligible veterans to transition to a new career as classroom teachers in K-12 public schools. The Troops to Teachers program is available to:

- Military retirees
- Members on active duty who are within one year of their retirement date
- Members of the National Guard and Selective Reserves with ten or more years of creditable service
- Members transitioning from active duty with at least six years of active duty and who commit for three years of service in the National Guard or Selective Reserves
- Members separated due to physical disability after January 8, 2002. Note: Must register within four years of separation.



Counseling assistance related to teacher certification requirements and limited job placement assistance is provided. Financial support is also offered to certain eligible participants.

The Troops to Teachers programs are not certification programs nor employment agencies. Each state has authority over certification requirements, and usually each district has authority over the selection and employment process. Therefore, each participant must complete the certification requirements for the state in which they desire to teach and then apply for a teaching position as would any other teacher. Each state office provides information regarding certification requirements, teacher preparation programs leading to certification, and assistance in identifying teaching positions.

For more information, contact:

### **Troops to Teachers**

Phone: **1-517-241-7045**

Toll-Free: **1-866-801-0007**

**[www.michigan.gov/mde/0,4615,7-140-5683\\_14795\\_83462-36797--,00.html](http://www.michigan.gov/mde/0,4615,7-140-5683_14795_83462-36797--,00.html)**

## Health Care and Hospital Benefits – U.S. Federal Programs

For most veterans, entry into the VA health care system begins by applying for enrollment.

**To apply**, complete VA Form 10-10EZ, Application for Health Benefits, which may be obtained from any VA health care facility or regional benefits office and online at [www.vets.gov/health-care/how-to-apply/](http://www.vets.gov/health-care/how-to-apply/) or by calling **1-877-222-VETS (8387)**. Once enrolled, veterans can receive health care at VA health care facilities anywhere in the country.

If you have questions about your health care eligibility, call your nearest health care facility or the **Health Benefits Service Center** at **1-877-222-8387** to obtain the latest information.

### *Basic Eligibility*

If you served in the active military service and were separated under any condition other than dishonorable, you may qualify for VA health care benefits. Current and former members of the Reserves or National Guard who were called to active duty by a federal order and completed the full period for which they were called or ordered to active duty may be eligible for VA health care benefits as well.

Most veterans who enlisted after September 7, 1980, or entered active duty after October 16, 1981, must have served 24 continuous months or the full period for which they were called to active duty in order to be eligible. This minimum duty requirement may not apply to veterans who were discharged for a disability incurred or aggravated in the line of duty, for a hardship or “early out,” or those who served prior to September 7, 1980. Since there are a number of other exceptions to the minimum duty requirements, VA encourages all veterans to apply so that it may determine their enrollment eligibility.

### *Costs Overview*

Many veterans qualify for cost-free health care services based on a compensable service-connected condition or other qualifying factor. Other veterans may be required to pay copays for treatment of their nonservice-connection condition. While some veterans qualify for free health care based on certain eligibilities, most veterans will be required to complete a financial assessment at the time of enrollment to determine whether they are eligible for enrollment and for free health care services. If the veteran’s gross household income (including spouse and dependents, if applicable) exceeds the VA income limits, the veteran may be required to pay a copay for health care services.

### *Services Requiring Copays*

Veterans whose income exceeds the established **VA Income Thresholds** as well as those who choose not to complete the financial assessment must agree to pay required copays to become eligible for VA health care services.

#### **Copays include:**

- Inpatient care for veterans requires copays depending on income and service-connected disability status
- Extended-care copays are based on level of care: up to \$5 per day for domiciliary; up to \$15 per day for outpatient; and up to \$97 for inpatient
- Veterans in priority group 1 do not pay for medications. Veterans in priority groups 2 through 8 are charged copays for medication that range from \$5 to \$33 depending on whether generics or brand name medications are prescribed and the amount of medication purchased (i.e., less than a 30-day supply up to a 90-day supply). The medication copay is capped at \$700
- Outpatient care:
  - Primary Care Services: \$15
  - Specialty Care Services: \$50

Some veterans qualify for free health care and/or prescriptions based on special eligibility factors. In addition, some services are exempt from inpatient and outpatient copays. Visit [www.va.gov/health-care/copay-rates](http://www.va.gov/health-care/copay-rates) for additional information on copays.

### ***Veteran Community Care***

The Veterans Choice Program was replaced with the Veteran Community Care Program effective June 6, 2019. Veterans who were eligible for care under the Veterans Choice Program should meet with their VA care team to determine if they are eligible for community care under the new program. Generally, veterans must receive approval from the VA prior to obtaining care from a community provider.

Veterans must meet one of six criteria to be eligible to receive community care:

- The veteran is in need of a service not available at a VA medical facility
- The veteran lives in a state or territory without a full-service VA medical facility
- The veteran has been grandfathered under the distance eligibility criteria of the former Veterans Choice Program
- The VA cannot provide care within certain designated access standards
- It is in the veterans best medical interest to receive community care
- A VA service line does not meet certain quality standards

For assistance, call the Community Care Call Center **1-877-881-7618** (9 a.m. to 5 p.m. Eastern Standard Time).

### ***Overseas Benefits***

VA will reimburse for medical services for the treatment of service-connected disabilities and related conditions for veterans living or traveling outside the United States. All veterans living or planning to travel outside the U.S. should register with the **VA Foreign Medical Program Office** P.O. Box 469061, Denver, CO 80246-9061, USA Phone: **1-877-345-8179**.

More information is available at [www.va.gov/communitycare/programs/veterans/fmp/index.asp](http://www.va.gov/communitycare/programs/veterans/fmp/index.asp).

### ***Online Health Services***

VA offers veterans, service members, their dependents and caregivers their own personal health record through **My HealtheVet**, found at [www.myhealth.va.gov](http://www.myhealth.va.gov).

**My HealtheVet's free, online Personal Health Record** is available 24/7 with internet access. Those with an upgraded account (obtained by completing the one-time in-person or online authentication process) can:

- Participate in secure messaging with VA health care team members
- View key portions of DoD military service information
- Get VA wellness reminders
- View VA appointments
- View VA lab results
- View VA allergies and adverse reactions

With My HealtheVet, veterans can access trusted health information to better manage personal health care and learn about other VA benefits and services.

### ***Caregiver Programs and Services***

VA has long advocated for caregivers as vital partners in providing care worthy of the sacrifices by America's veterans and service members. VA medical centers house a designated caregiver support point of contact to coordinate caregiver activities and serve as a resource expert for veterans, their families and VA providers. Several programs are available for veteran caregivers including:

- Caregiver Support Line  
**1-855-260-3274**
- Caregiver Support Coordinator
- Peer Support Mentoring
- Caregiver Education and Training Programs
- Family Support Services

Enhanced services are available for eligible participants and may include respite care, access to health care insurance, counseling, and a

financial stipend under the **Comprehensive Assistance for Family Caregivers Program**. Currently available for caregivers of eligible veterans seriously injured in the line of duty on or after September 11, 2001, the VA is working to expand the program, first to caregivers of eligible veterans injured on or before May 7, 1975 and then to cover veterans who served and were injured in the line of duty after May 7, 1975 to September 10, 2001.

For more information, contact a caregiver support coordinator located at the VA medical centers in Iron Mountain, Detroit, Saginaw, Battle Creek, or Ann Arbor (for facility phone numbers see page 22) or visit **www.caregiver.va.gov**.

### ***Emergency Mental Health Care***

The VA notes that for **immediate crisis situations**, call the **Veterans Crisis Line at 1-800-273-8255** and press 1. You can also **text 838255** or chat online at **VeteransCrisisLine.net/chat**. Also, same-day access to emergency mental health care is available at any VA health care facility nationwide.

The VA has expanded emergency mental health care to cover former service members with other-than-honorable administrative discharges. Effective July 5, 2017, all VA medical centers now offer emergency stabilization care for former service members who arrive at the facility with an emergent mental health need, no matter the individual's discharge status. Individuals with other-than-honorable discharge may receive care for up to 90 days on an inpatient, residential, or outpatient basis. If it is determined that the mental health condition is a result of a service-related injury, the service member becomes eligible for ongoing coverage for that condition, even with an other-than-honorable discharge.

### ***Mental Health Residential Rehabilitation Treatment Program***

Mental Health Residential Rehabilitation Treatment Programs (MH RRTP) (including Domiciliary RRTPs) provide residential rehabilitative and clinical care to eligible veterans who have a wide range of problems, illnesses, or rehabilitative care needs including medical,

psychiatric, substance use, homelessness, vocational, educational or social.

The MH RRTP provides a 24-hour therapeutic setting utilizing a peer and professional support environment. The programs help veterans work on improving their quality of life, maintaining their health, and participating in their communities. Evidence-based treatment for mental illness, including PTSD and substance use disorders, is provided. There are several types of MH RRTPs. Call **1-757-722-9961 ext. 1123** or your nearest benefits office or health care facility for additional information.

### ***Outpatient Dental Treatment***

Outpatient dental benefits are provided by the VA according to law. Dental care is categorized in classes and in some cases, treatment may be limited. The following veterans may receive care:

- Have a service-connected compensable dental disability or condition
- Are a former prisoner of war
- Have service-connected disabilities rated 100% disabling or are unemployable due to service-connected conditions
- Are participating in a VA vocational rehabilitation program
- Those who apply for dental care within 180 days of discharge or release (under conditions other than dishonorable) from a period of active duty of 90 days or more during the Persian Gulf War era
- Have a service-connected noncompensable dental condition or disability resulting from combat wounds or service trauma
- Have a dental condition clinically determined by VA to be currently aggravating a service-connected medical condition
- Are receiving outpatient care or are scheduled for inpatient care and require dental care for a condition complicating a medical condition currently under treatment
- Certain veterans enrolled in the VA Homeless Program for 60 consecutive days or more

For more information, call the **VA Health Center** toll-free at **1-877-222-8387**.

## ***Nursing Home Care***

VA provides nursing home services to veterans through three national programs: VA-owned and -operated Community Living Centers (CLC), State Veterans' Homes owned and operated by the states, and the community nursing home program. Each program has admission and eligibility criteria specific to the program. Nursing home care is available to veterans who meet eligibility criteria involving service-connected status, level of disability, and income. VA-provided nursing home care for all other veterans is based on available resources.

## ***Readjustment Counseling***

**The Vet Center Combat Call Center (1-877-WAR-VETS)** is an around-the-clock confidential call center where combat veterans and their families can call to talk about their military experience or any other issue they are facing in their readjustment to civilian life. There are resources that veterans have available to help cope with the impact of war once back home. Families who have lost loved ones in the military may also experience grief beyond their ability to cope with alone. Help is available for these family members as well.

The Department of Veterans Affairs provides readjustment counseling services through community-based Vet Centers. This counseling is designed to help combat veterans readjust to civilian life. The staff is comprised of combat veterans from several eras as well as family members of combat veterans.

Veterans are eligible for readjustment counseling if they served in any combat theater or area of hostility. Also eligible are veterans who provided direct emergent medical care or mortuary services to the casualties of war while on active military service, those who experienced military sexual trauma, and those who served as a member of an unmanned aerial vehicle crew providing direct support to operations in a combat zone. Veterans who served in the active military during the Vietnam-era, but not in the Republic of Vietnam, must have requested services at a Vet Center before January 1, 2004. Vet Centers do not require enrollment in the VA Health Care System.

**Bereavement Counseling** is available at community-based Vet Centers to all immediate family members including spouses, children, parents, and siblings of service members who died while on active duty.

Contact the nearest **Vet Center** (see page 17) or visit **[www.vetcenter.va.gov](http://www.vetcenter.va.gov)** for assistance or call **The Vet Center Combat Call Center at 1-877-927-8387**.

## ***Other Health Services***

VA health care includes a number of other services including prosthetic and sensory aids, assistive equipment, respiratory therapy, artificial limbs, therapeutic shoes, and other durable medical equipment. Benefits are also available for veterans approved for a guide or service dog including veterinary care and equipment.

Biological children of veterans with qualifying service in the Republic of South Vietnam or Republic of Korea with spina bifida or certain other birth defects may be eligible for various VA benefits. Also, the VA provides assistance for those veterans suffering from problems related to substance use and abuse, from unhealthy use of alcohol to life-threatening addictions.

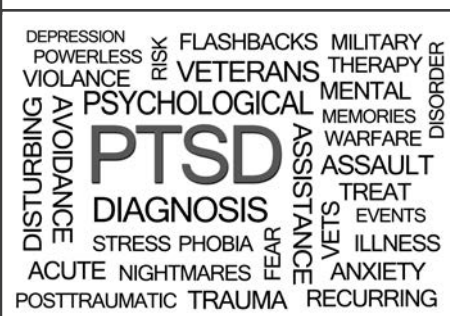
Additional information is available at **[www.va.gov/health](http://www.va.gov/health)**.

## ***Post-Traumatic Stress Disorder***

According to the National Center for Post-Traumatic Stress Disorder, the condition known as Post-Traumatic Stress Disorder, or PTSD, is a mental health problem that can occur following the experience or witnessing of life-threatening events such as military combat, natural disasters, terrorist incidents, serious accidents, or violent personal assaults like rape. Most survivors of trauma return to normal given a little time.

However, some people will have stress reactions

that do not go away on their own, or may even get worse over time. These individuals may develop PTSD. People who suffer from



PTSD often relive the experience through nightmares and flashbacks, have difficulty sleeping, and feel detached or estranged, and these symptoms can be severe enough and last long enough to significantly impair the person's daily life.

PTSD is marked by clear biological changes as well as psychological symptoms. PTSD is complicated by the fact that it frequently occurs in conjunction with related disorders such as depression, substance abuse, problems of memory and cognition, and other problems of physical and mental health. The disorder is also associated with impairment of the person's ability to function in social or family life, including occupational instability, marital problems and divorces, family discord, and difficulties in parenting.

In June 2017, the VA launched a new, free online tool to help veterans compare various treatment options for PTSD. The interactive "PTSD Treatment Decision Aid" includes information about evidence-based PTSD treatments, video explanations of different treatment options, and testimonials from fellow veterans. The decision aid can be accessed at **[www.ptsd.va.gov/apps/decisionaid](http://www.ptsd.va.gov/apps/decisionaid)**.

Additional information about PTSD is available from the National Center for Post-Traumatic Stress Disorder website **[www.ptsd.va.gov](http://www.ptsd.va.gov)**, your nearest VA medical facility (see page 22) or one of the **Michigan Vet Centers** listed below:

**Macomb County Vet Center**

42621 Garfield Road, Suite 105  
Clinton Township, MI 48038  
**1-586-412-0107**

**Dearborn Vet Center**

19855 Outer Drive, Suite 105 W.  
Dearborn, MI 48124  
**1-313-277-1428**

**Detroit Vet Center**

11214 E. Jefferson Avenue  
Detroit, MI 48214  
**1-313-822-1141**

**Escanaba Vet Center**

3500 Ludington Street, Suite 110  
Escanaba, MI 49829  
**1-906-233-0244**

**Grand Rapids Vet Center**

2050 Breton Road, S.E.  
Grand Rapids, MI 49546  
**1-616-285-5795**

**Pontiac Vet Center**

44200 Woodward Avenue, Suite 108  
Pontiac, MI 48341  
**1-248-874-1015**

**Saginaw Vet Center**

5360 Hampton Place  
Saginaw, MI 48604  
**1-989-321-4650**

**Traverse City Vet Center**

3766 N. US-31 South  
Traverse City, MI 49684  
**1-231-935-0051**

***PTSD Coach***

PTSD Coach is a mobile application that provides information about PTSD, self-help, and symptom management tools and resources available to assist in dealing with post trauma effects.

Several other apps are also available including PTSD Family Coach, Mindfulness Coach, CPT (Cognitive Processing Therapy) Coach, and PE (Prolonged Exposure) Coach. To learn more about each app or to download, visit **[ptsd.va.gov/appvid/mobile/index.asp](http://ptsd.va.gov/appvid/mobile/index.asp)**.

***Traumatic Brain Injury***

Traumatic Brain Injury (TBI) is an injury caused by direct or indirect involvement with an Improvised Explosive Device (IED), attacks by mortars, grenades, bullets, car accidents, or falls.

It is sometimes called the invisible wound because the injury can be sustained without visible external wounds. The extent of damage from TBI might not be realized until after the soldier, marine, airman, or sailor is back home. Further, the symptoms may not be recognized as TBI and may even be confused with PTSD.

The Brain Injury Association of Michigan (BIAMI) works to improve the lives of those affected by brain injury through education, advocacy, research, and local support groups. Contact **1-800-444-6443** or **[www.biami.org](http://www.biami.org)**. The Michigan TBI website is **[www.michigan.gov/tbi](http://www.michigan.gov/tbi)**.

## ***Coaching Into Care***

Coaching Into Care provides a “coaching” service for family and friends of veterans who become aware of a veteran’s post-deployment difficulties and need assistance in finding help for the veteran. Coaching involves helping the caller figure out how to motivate the veteran to seek services. The service is free and provided by licensed clinical social workers and psychologists. The goal of the service is to help the veteran and family members find the appropriate services in their community. All calls are confidential, except for cases in which the lives of the caller, the veteran, or others may be in danger.

Call **1-888-823-7458** to talk with a team member. Additional information is available at **[mirecc.va.gov/coaching](http://mirecc.va.gov/coaching)**.

## **Military Exposures**

The VA presumes that specific disabilities diagnosed in certain veterans were caused by exposures during military service and offers health care benefits for veterans who may have been exposed to certain environmental hazards, including Agent Orange related diseases, Gulf War veterans’ illnesses, certain infectious diseases, and radiation related diseases. The VA also presumes that Amyotrophic Lateral Sclerosis (ALS) diagnosed in all veterans with 90 days or more continuous active military service is related to their service. ALS, however, is not associated with a specific military exposure.

### ***Health Registries***

The VA’s health registry evaluation is a free, voluntary medical assessment for veterans who may have been exposed to certain environmental hazards during military service. The VA has established several health registries to track and monitor the health of specific groups of veterans, including the Agent Orange Registry, Airborne Hazards and Open Burn Pit Registry, Gulf War Registry, Depleted Uranium Follow-Up Program, and Toxic Embedded Fragment Surveillance Center.

## ***Agent Orange, Radiation, Depleted Uranium, and Gulf War Exposures***

Certain veterans are presumed to have been exposed to Agent Orange and other herbicides used in support of military operations during their time of service. Fourteen illnesses are presumed by VA to be service-connected for such veterans.

Veterans eligible for the agent orange registry health exam include veterans who served in Vietnam between 1962 and 1975, those who served on smaller river patrol and swift boats (Brown Water Veterans), and Blue Water Navy veterans; veterans who served in or near the Korean Demilitarized Zone between September 1, 1967 and August 31, 1971; and certain air force and army veterans who served in Thailand anytime between February 28, 1961 and May 7, 1975. Other eligible veterans include those who may have been exposed to herbicides during a military operation or as a result of testing, transporting, or spraying herbicides for military purposes.

For veterans who participated in “radiation risk activities” as defined in VA regulations while on active duty, active duty for training, or inactive duty training, certain conditions are presumed to be service-connected, including all forms of leukemia (except for chronic lymphocytic leukemia); several cancers; bronchiolo-alveolar carcinoma; multiple myeloma; lymphomas (other than Hodgkin’s disease), and primary liver cancer (except if cirrhosis or hepatitis B is indicated).

To determine service connection for other conditions or exposures not eligible for presumptive service connection, VA considers factors such as the amount of radiation exposure, duration of exposure, elapsed time between exposure and onset of the disease, gender and family history, age at time of exposure, the extent to which a non-service-related exposure could contribute to disease, and the relative sensitivity of exposed tissue.

Gulf War veterans with chronic disabilities may receive disability compensation for chronic disabilities resulting from undiagnosed illnesses and/or medically unexplained chronic multi-symptom illnesses defined by a cluster of signs or symptoms. A disability is considered chronic if it has existed for at least six months.

The undiagnosed illnesses must have appeared either during active service in the Southwest Asia theater of operations or by December 31, 2021 and be at least 10% disabling.

To learn more about VA health registries and military exposures, contact VA Health Care at **1-877-222-8387** or online at **[www.publichealth.va.gov/exposures/benefits/health-care.asp](http://www.publichealth.va.gov/exposures/benefits/health-care.asp)**.

### ***Home Improvements and Structural Alterations Program***

The Home Improvements and Structural Alterations Program provides funding for eligible veterans to make medically necessary home improvements for the continuation of treatment or for disability access to the home and essential lavatory and sanitary facilities. Home improvement benefits up to \$6,800 for service-connected reasons and up to \$2,000 for nonservice-connected reasons may be provided. For application information, contact the prosthetic representative at the nearest VA medical center or outpatient clinic (see page 22).

## **Health Care and Hospital Benefits – State of Michigan**

### ***Michigan Veterans Homes***

A unit of the Michigan Department of Military and Veterans Affairs, the **Grand Rapids Home for Veterans** provides physician care; skilled nursing care services; social work care; nutritional care; physical, occupational, speech, and rehabilitation therapy programs; and programs for Alzheimer's and special needs care for qualified disabled veterans.

A second veterans home, the **D.J. Jacobetti Home for Veterans**, is located in Marquette. This Upper Peninsula home provides physician coverage for a variety of services as well as additional services on a fee-for-service basis. The home has a domiciliary unit, skilled nursing care, basic nursing care, and a memory care unit. For information on eligibility, enrollment procedures and life at the homes, contact the **Michigan Veterans Affairs Agency** at **1-800-MICH-VET (1-800-642-4838)** or visit the website at **[www.MichiganVeterans.com](http://www.MichiganVeterans.com)**.

### ***Veterans' Facility Ombudsman***

An ombudsman has been established within the Michigan Legislature by PA 198 of 2016. The Veterans' Facility Ombudsman will investigate complaints and concerns brought by residents of the veterans homes or their family members. To file a complaint or to learn more about how the ombudsman can be of assistance, call **1-517-373-1347** or email **[MVFO@legislature.mi.gov](mailto:MVFO@legislature.mi.gov)**. Additional information is available at **[council.legislature.mi.gov/VeteranOmbudsman/mvfo](http://council.legislature.mi.gov/VeteranOmbudsman/mvfo)**.

### ***Veterans Treatment Court***

Michigan's **Veterans Treatment Courts** address the need to better support Michigan veterans and assist them with their transition to civilian life. Veterans Treatment Court uses a hybrid integration of drug court and mental health court principles. The courts promote sobriety, recovery, and stability through a coordinated response that involves collaboration with the traditional partners found in drug courts and mental health courts, as well as the Department of Veterans Affairs health care networks, Veterans Benefits Administration, state Departments of Veterans Affairs, volunteer mentors, and organizations that support veterans and veterans' families. To be eligible to participate in veterans treatment court, a veteran cannot be charged with a violent offense. He or she must complete a confidential preadmissions screening and evaluation assessment. Twenty-one district and six circuit courts have established veterans treatment courts as allowed by law.

## **Homeless Veterans**

The Health Care for Homeless Veterans (HCHV) program serves as the hub for a myriad of housing and other services that provide VA with a way to reach and assist homeless veterans by offering them entry to VA care.

Outreach is the core of the HCHV program. The central goal is to reduce homelessness among veterans by conducting outreach to those who are the most vulnerable and not currently receiving services and engaging them in treatment and rehabilitative programs.

The Contract Residential Treatment program, a part of the HCHV program, places veterans with serious mental health diagnoses into quality, community-based, supportive housing.

The VA also uses Stand Down events to reach homeless veterans to provide food, shelter, clothing, health screenings, counseling, and referrals. Stand Downs are typically one- to three-day events and are held in numerous cities throughout the year.

HCHV contacts are located at the Ann Arbor VA Medical Center **1-734-845-5058**, the Battle Creek VA Medical Center **1-269-966-5600, ext. 31648**, the Detroit VA Medical Center **1-313-576-1000, ext. 64249**, Marquette Clinic **1-906-221-4898** and the Saginaw VA Medical Center **1-989-497-2500, ext. 11686**.

The **National Call Center for Homeless Veterans (NCCHV)** assists homeless veterans, at-risk veterans, their families and other interested parties with access to appropriate VA and community-based resources. The call center provides trained VA staff members 24-hours a day, seven days a week that assess a caller's needs and connects them to appropriate resources. The call center can be reached at **1-877-4AID VET (1-877-424-3838)**.

The **Housing and Urban Development-Veterans Affairs Supported Housing (HUD-VASH)** program provides permanent housing and ongoing case management for eligible homeless veterans who would not be able to live independently without the support of case management. These services may be accessed at VA medical centers and community-based outreach clinics.

Through the **Supportive Services for Veteran Families** program, VA aims to improve very low-income veteran families' housing stability by providing supportive services to families in or transitioning to permanent housing. VA funds community-based organizations to provide eligible veteran families with outreach, case management and assistance in obtaining VA and other benefits. Several Michigan organizations have received funding to assist Michigan veterans. For assistance call **1-877-4-AID-VET**.

### **Compensated Work Therapy (CWT)**

provides veterans with realistic and meaningful vocational opportunities, encouraging successful reintegration into the community at the veterans' highest functional level. An individual rehabilitation plan is developed for each veteran allowing veterans to work for pay, learn new job skills, and relearn successful work habits.

The **Transitional Work (TW)** program provides a therapeutic residential setting for veterans involved in CWT. TW provides a bridge between hospitalization or intensive outpatient treatment and successful reintegration. Five centers in Michigan have CWT programs (Ann Arbor, Battle Creek, Detroit, Iron Mountain, and Saginaw). Battle Creek also has a TW program. Veterans should call the medical center near them for additional information on CWT or TW (numbers are listed on page 22).

The **Health Care for Re-Entry Veterans (HCRV)** program offers outreach, referrals and short-term case management assistance for incarcerated veterans who may be at risk for homelessness upon their release. Michigan's re-entry specialist is Denise Botko. She can be reached by phone at **1-734-645-2505** or by email at **denise.botko@va.gov**. Visit **www.va.gov/homeless/reentry.asp** for more information.

### **Michigan Programs for Homeless Veterans**

If you are in immediate need of shelter, call the **Homeless Shelter Hotline** at **1-800-A-SHELTER (1-800-274-3583)**. They will arrange for a temporary emergency shelter or motel stay.

## ***Veterans Housing Program – Volunteers of America***

Volunteers of America Michigan is the largest contract provider of veterans services in Mid-Michigan. Volunteers of America Michigan operates a 50-bed overnight emergency shelter for men and a 14-bed overnight emergency shelter for women and children in the Lansing area.

Volunteers of America Michigan offers additional services for veterans statewide.

For additional information, contact  
**1-877-509-8387** or **www.voami.org/veterans**

## ***Michigan Volunteers of America, Michigan Housing Department***

21415 Civic Center Drive, Suite 306  
Southfield, MI 48076  
Phone: **1-248-945-0101**

## ***Michigan Coalition Against Homelessness***

15851 S. Old US-27  
Building 30, Suite 315  
Lansing, MI 48906  
Phone: **1-517-485-6536**  
Fax: **1-517-485-6682**  
**www.mihomeless.org**

## **Women Veterans Health Care**

At each VA Medical Center nationwide, a Women Veterans Program Manager is designated to advise and advocate for women veterans. She can help coordinate all services needed, from primary care to specialized care for chronic conditions or reproductive health.

Women veterans who are interested in receiving care at VA should contact the nearest VA Medical Center and ask for the **Women's Veterans Program Manager**.

VA provides management of acute and chronic illnesses, preventive care, contraceptive services, menopause management, cancer screenings, including pap smear and mammograms, and gynecology. Maternity care is covered in the medical benefits package. Women veterans receive maternity care from an OB/GYN, and care for their newborn children is covered for seven days after birth. Infertility evaluation and limited treatments are also available.

For more information, contact  
**Women Veterans Call Center**  
Toll-Free: **1-855-829-6636** or  
**www.womenshealth.va.gov**



# Michigan VA Medical Facilities and Outpatient Clinics

Various U.S. Department of Veterans Affairs medical facilities operate in Michigan. They are listed below by the city in which they are located.

## **Alpena**

180 N. State Avenue 49707  
**989-356-8720**

## **Ann Arbor**

2215 Fuller Road 48105  
**734-769-7100**

## **Bad Axe**

1142 S. Van Dyke Road  
Suite 100 48413  
**989-269-7445**

## **Battle Creek**

5500 Armstrong Road 49037  
**269-966-5600**

## **Benton Harbor**

115 E. Main Street 49022  
**269-934-9123**

## **Cadillac**

1909 N. Mitchell Street 49601  
**231-775-4401**

## **Clare**

11775 N. Isabella Road 48617  
**989-386-8113**

## **Detroit**

4646 John R Street 48201  
**313-576-1000**

## **Flint**

G-2360 S. Linden Road 48532  
**810-720-2913**

## **Gaylord**

806 S. Otsego 49732  
**989-732-7525**

## **Grand Rapids**

2050 Breton, S.E. 49546  
**616-285-5795**

## **Grayling**

1680 Hartwick Pines Road 49738  
**989-344-2002**

## **Hancock**

787 Market Street  
Suite 9 49930  
**906-482-7762**

## **Iron Mountain**

325 East H Street 49801  
**906-774-3300**

## **Ironwood**

629 W. Cloverland Drive  
Suite 1 49938  
**906-932-0032**

## **Lansing**

2025 S. Washington Avenue 48910  
**517-267-3925**

## **Mackinaw City**

14540 Mackinaw Highway 49701  
**231-436-5176**

## **Manistique**

813 E. Lakeshore Drive 49854  
**906-341-3420**

## **Marquette**

1414 W. Fair Avenue  
Suite 285 49855  
**906-226-4618**

## **Menominee**

1110 10th Avenue  
Suite 101 49858  
**906-863-1286**

## **Michigan Center (Jackson)**

4328 Page Avenue 49254  
**517-764-3609**

## **Muskegon**

5000 Hakes Drive 49441  
**231-798-4445**

## **Oscoda**

5671 Skeel Avenue  
Suite 4 48750  
**989-747-0026**

## **Pontiac**

44200 Woodward Avenue  
Suite 208 48341  
**248-332-4540**

## **Saginaw Health Care Annex**

4241 Barnard Road 48603  
**800-406-5143, ext. 11230**

## **Saginaw Medical Center**

1500 Weiss Street 48602  
**989-497-2500**

## **Sault Ste. Marie**

509 Osborn Boulevard  
Suite 306 49783  
**906-253-9383**

## **Traverse City**

3271 Racquet Club Drive 49684  
**231-932-9720**

## **Wyoming**

5838 Metro Way 49519  
**616-249-5300**

## **Yale**

7470 Brockway Drive 48097  
**810-387-3211**

**The State of Michigan operates two veterans homes at the following locations:**

### **Grand Rapids Home for Veterans**

3000 Monroe Avenue, N.W.  
Grand Rapids, MI 49505  
**1-616-364-5300 • 1-844-711-7986**

### **D.J. Jacobetti Home for Veterans**

425 Fisher Street  
Marquette, MI 49855  
**1-906-226-3576 • 1-800-433-6760**

### ***National Resource Directory***

The **National Resource Directory** is part of the eBenefits site. This directory provides access to thousands of services and resources at the national, state, and local levels to support recovery, rehabilitation, and community reintegration for wounded warriors, veterans, their families, and caregivers. The NRD includes extensive information for veterans seeking resources on VA benefits such as disability benefits, pensions for veterans and their families, VA health care insurance and the GI Bill. The NRD can be contacted at **1-800-827-1000**, email at **infonrd.osd@mail.mil**, or **nrd.gov**.

### ***eBenefits***

Through **eBenefits** veterans can apply for benefits, view their disability compensation claim status, access official military personnel documents (e.g., DD Form 214, Certificate of Release or Discharge from Active Duty), obtain a VA-guaranteed home loan Certificate of Eligibility, and register for and update direct deposit information for certain benefits. New features are added regularly.

Veterans must register for an eBenefits account at one of two levels: Basic or Premium. A premium account allows the user to access personal data in VA and DoD systems, as well as apply for benefits online, check the status of claims, update address records, and more. A premium account is free, but users must prove their identity. Those who register with a common access card will automatically receive a premium account. The basic account allows access to information entered into eBenefits by the veteran only. Basic accounts cannot access VA or DoD systems.

Veterans can register for an eBenefits account using the online eBenefits DS logon account registration wizard; by calling **1-800-827-1000** and select option 7 if the user receives monies by direct deposit from the VA; or go to a VA regional office for assistance. **eBenefits** is accessed at **<https://www.ebenefits.va.gov>**.

2019

#### ***VA Disability Compensation (no dependents)***

<b>Disability Percentage</b>	<b>Monthly Payment</b>
10 percent	\$ 140.05
20 percent	276.84
30 percent	428.83
40 percent	617.73
50 percent	879.36
60 percent	1,113.86
70 percent	1,403.71
80 percent	1,631.69
90 percent	1,833.62
100 percent	3,057.13

### ***VA Disability Compensation***

VA disability compensation is a monetary benefit paid to veterans who are disabled by injury or disease incurred or aggravated during active military service. The service of the veteran must have been terminated through separation or discharge under conditions that were other than dishonorable. Disability compensation varies with the degree of disability and the number of dependents, and is paid monthly.

Veterans with disability ratings between 30 and 100 percent are eligible for additional allowances for a spouse and for each minor child, for children 18-23 years of age attending school, child if disabled before 18 years of age, and dependent parent. The amount depends on the disability rating.

### ***Pensions***

Pension benefits are available to certain veterans based on need. To be eligible for pension benefits, a veteran must be 65 or older, or totally and permanently disabled, or a patient in a nursing home receiving skilled nursing care, or receiving social security disability benefits. Service requirements also apply. The veteran's discharge must have been under conditions other than dishonorable and their disability must be for reasons other than their own willful misconduct. Payments are made to bring the veteran's total income, including other retirement or Social Security income, to a level set by Congress. Unreimbursed medical expenses may reduce countable income for VA purposes.

For more information, visit [www.benefits.va.gov/pension](http://www.benefits.va.gov/pension).

### ***Social Security Benefits***

Social Security provides expedited processing of disability claims for disabled veterans.

Monthly retirement, disability and survivor benefits under Social Security are payable to veterans and dependents if the veteran has earned enough work credits under the program. In addition, a veteran may qualify at age 65 for Medicare's hospital insurance and medical insurance. Medicare protection is available to people who have received Social Security disability benefits for 24 months, and to insured people and their dependents who need dialysis or kidney transplants, or who have amyotrophic lateral sclerosis (more commonly known as Lou Gehrig's disease).

Those 65 or older and those who are blind or otherwise disabled may be eligible for monthly Supplemental Security Income (SSI) payments if they have little or no income or resources. States may supplement the federal payments to eligible persons and may disregard additional income.

Upon the veteran's death, a one-time payment of \$255 also may be made to the veteran's spouse or child.

For more information, contact **1-800-772-1213** or visit [www.socialsecurity.gov](http://www.socialsecurity.gov).

### ***Additional Monetary Benefits for Eligible Military Retirees***

**Combat-Related Special Compensation (CRSC)** provides military retirees a monthly compensation that is intended to replace some or all of their retired pay that is withheld due to receipt of VA disability compensation.

Disabilities related to in-service exposure to hazards (e.g., Agent Orange, Gulf War illnesses, radiation exposure) for which VA awards disability compensation are considered combat-related for CRSC purposes.

CRSC is not a VA program. For information, contact **1-800-321-1080** or your parent military service branch:

#### **Air Force**

##### **CRSC Program Office**

550 C Street West

Joint Base San Antonio – Randolph, TX 78150

Phone: **1-210-565-0102**

Website: <http://www.afpc.af.mil/Combat-Related-Special-Compensation/>

#### **Army**

##### **Department of the Army**

U.S. Army Human Resources Command

ATTN: AHRC-PDR-C (CRSC), Dept. 420

1600 Spearhead Division Avenue

Fort Knox, KY 40122-5402

Phone: **1-888-276-9471**

Website: [https://www.hrc.army.mil/content/CRSC%20\(Combat%20Related%20Special%20Compensation\)](https://www.hrc.army.mil/content/CRSC%20(Combat%20Related%20Special%20Compensation))

#### **Coast Guard**

##### **Commander (PSC-PSD-MED)**

Personnel Service Center

2703 Martin Luther King Jr. Ave., SE

Washington D.C. 20593-7200

Phone: **1-202-795-6482**

Website: <https://www.dcms.uscg.mil/Our-Organization/Assistant-Commandant-for-Human-Resources-CG-1/Personnel-Service-Center-PSC/Personnel-Services-Division-PSC-PSD/Disability-Evaluation-Branch-PSC-PSD-MED/>

#### **Navy and Marine Corps**

##### **Department of the Navy**

Secretary of the Navy Council of Review Boards

ATTN: Combat-Related Special Compensation Branch

720 Kennon Street SE, Suite 309

Washington Navy Yard, DC 20374-5023

Phone: **1-877-366-2772**

Website: <http://www.secnav.navy.mil/mra/CORB/Pages/CRSCB/default.aspx>

**Disability Compensation for Presumptive Conditions** – VA presumes that specific disabilities diagnosed in certain veterans were caused by their military service. If one of these conditions is diagnosed in a veteran in one of these groups, VA presumes that the circumstances of his/her service caused the condition, and disability compensation can be awarded. Certain time limits for diagnosis apply depending on the disease.

All veterans who develop Amyotrophic Lateral Sclerosis (ALS), also known as Lou Gehrig's Disease, at any time after separation from service may be eligible for compensation for that disability.

For more information or a list of diseases, visit [www.benefits.va.gov/benefits/factsheets.asp](http://www.benefits.va.gov/benefits/factsheets.asp) and select Presumptive Disability Benefits for Certain Groups of Veterans from the document list.

## Home Loan Guaranties – U.S. Federal Programs

Veterans Affairs loan guaranties may be made to eligible service members, veterans, reservists, National Guard, and unmarried surviving spouses for the purchase of homes, condominiums, and manufactured homes and for refinancing loans. VA home loans are usually handled by private lenders, with the VA “standing behind” the loan to guarantee a portion of it. Applicants must have a good credit rating, have an income sufficient to support mortgage payments, and agree to live in the property.

A **VA loan guaranty** can be used to:

- Buy or build a home
- Buy an approved residential condominium
- Repair, alter, or improve a veteran’s home
- Refinance an existing home loan
- Buy a manufactured home and/or a lot
- Install a solar heating or cooling system or other energy-efficient improvements



### Service Eligibility

Applications under other than dishonorable conditions.

Generally, service during:

<b>WWII</b>	09/16/40 to 07/25/47
<b>Post WWII</b>	07/26/47 to 06/26/50
<b>Korean</b>	06/27/50 to 01/31/55
<b>Post Korean</b>	02/01/55 to 08/04/64
<b>Vietnam</b>	08/05/64 to 05/07/75 or beginning 02/28/61 for veterans who served in the Republic of Vietnam
<b>Post Vietnam</b>	05/08/75 to 08/01/80
<b>Persian Gulf Era</b>	08/02/90 to the present

**Reservists** and **National Guard** members are eligible if they were activated after August 1, 1990, served 6 years and have 90 days of active service, and received an honorable discharge.

Until the **Gulf War Era** is ended, persons on active duty are eligible after serving 90 continuous days.

A funding fee must be paid to VA unless the veteran is exempt from such a fee because he or she receives VA disability compensation. The fee may be paid in cash or included in the loan. Closing costs such as VA appraisal, credit report, loan processing fee, title search, title insurance, recording fees, transfer taxes, survey charges, or hazard insurance may not be included in the loan.



## VA Assistance to Veterans in Default

VA urges all veterans who are encountering problems making their mortgage payments to speak with their servicers as soon as possible to explore options to avoid foreclosure. Contrary to popular opinion, servicers do not want to foreclose because foreclosure costs a lot of money. Depending on a veteran's specific situation, servicers may offer any of the following options to avoid foreclosure:

- Repayment Plan
- Special Forbearance
- Loan Modification
- Short Sale
- Deed-in-Lieu of Foreclosure
- Additional time to arrange a private sale

If the loan servicer is unable to help, the VA has loan technicians in eight Regional Loan Centers and a special servicing center who take an active role exploring all options to avoid foreclosure. Veterans with **VA-guaranteed home loans** can call **1-877-827-3702** to reach the nearest VA office where loan specialists are prepared to discuss potential ways to help save the loan. Veterans with non-VA-guaranteed loans may also call this number. However, VA does not have the legal authority to intervene on a non-VA-guaranteed borrower's behalf.

Veterans may be able to refinance a non-VA-guaranteed loan with a VA-guaranteed loan which may be helpful in situations where the veteran is at risk of defaulting. Finally, VA warns homeowners behind in their payments to be careful about accepting help from strangers. Contact your mortgage lender or the Loan Guaranty Division for assistance.

## ***Specially Adapted Homes***

VA has two grants available for veterans with certain service-connected disabilities to assist in either building a new specially adapted home, adapting a home they already own, or in purchasing an existing home to modify and remodel to meet their disability requirements. Eligible veterans may receive a grant up to three times the sum total not to exceed the maximum dollar amount. The maximum dollar amount for the **SAH** grant is \$90,364 and for the **SHA** grant is \$18,074 for fiscal year 2020. Eligible veterans should apply early as the Fiscal Year 2019 grants were all distributed by October 2018.

For more information on the Specially Adapted Housing (**SAH**) grant or the Special Housing Adaptation (**SHA**) grant e-mail **sahinfo.vbaco@va.gov** or call **1-877-827-3702**.



## State of Michigan Benefits

### Tax Benefits

The **Home Heating Credit** is designed to assist low-income families and seniors in paying their home heating costs. Homesteads can be a rented apartment or a mobile home on a lot in a mobile home park. Qualified disabled veterans or their spouses may be eligible for an increased credit. Applications for the Home Heating Credit are accepted from mid to late January through September 30 of each year.

The **Michigan Homestead Property Tax Credit** is available if the homestead is located in Michigan, the owner was a Michigan resident for at least six months during the tax year, and the owner pays property taxes or rents a house or apartment in the state. Taxpayers are not eligible for this tax credit if their household income is more than \$60,000 or the taxable value of their home is greater than \$135,000. Some veterans are eligible for an increased credit (see MI-1040CR-2). Homestead Property Tax Credit forms must be filed by the time state income tax forms are due each April. Tax forms MI-1040CR-2 or MI-1040CR can be found online at [www.michigan.gov/treasury/](http://www.michigan.gov/treasury/). For property tax matters, call **1-517-636-4486** or **1-517-373-3200**.

The **Disabled Veteran Property Tax Exemption** allows certain honorably discharged, disabled veterans (or their surviving unremarried spouses) to apply for an exemption for their homestead from property taxation. To qualify, a veteran must meet one of these three qualification categories:

- The disabled veteran must have been determined by the United States VA to be permanently and totally disabled as a result of military service and entitled to veterans' benefits at the 100% rate
- The disabled veteran must have received a certificate from the United States VA, or its successors, certifying that he or she is receiving or has received pecuniary assistance due to disability for specially adapted housing
- The disabled veteran must have been rated by the United States VA as unemployable

A qualified veteran must annually submit an affidavit and a certificate from the VA confirming the monetary assistance for specially adapted housing. Contact your township supervisor or other assessing officer for further information and deadlines.

MICHIGAN Homestead Property Tax Credit Claim MI-1040CR					
print in blue or black ink. Print numbers like this: 0123456789 - NOT like this: 0 1 4 7					
First Name	M.I.	Last Name	2. Filer's Full Social Security No. (E		
Return, Spouse's First Name	M.I.	Last Name	3. Spouse's Full Social Security No		
Address (Number, Street, P.O. Box). If using a P.O. Box, you must complete line 45.			4. School District Code (5 digits - s		
own	State	ZIP Code	5. FILING STATUS:		
<input type="checkbox"/> Age 65 or older; or an unremarried spouse of a person who was 65 or older at the time of death.			<input type="checkbox"/> Deaf, blind, hemiplegic, paraplegic totally and permanently disabled.		
6. FILING STATUS: Check one. Single			7. 2015 RESIDENCY STATUS: Check all that apply. a. <input type="checkbox"/> Resident		
b. <input type="checkbox"/> If you checked box "c," enter dates of Michigan residency as MM-DD-YYYY (Example: 04-15-2015 to 04-15-2016)			FILER		
FROM:			2015		

**Contact the Michigan Department of Treasury  
for further information on  
the Homestead Property Tax Credit.**

### ***Veterans' Group Life Insurance (VGLI)***

Active duty members and reservists of uniformed services are automatically insured for \$400,000 under the Service Members' Group Life Insurance (SGLI). Also available is traumatic injury group life insurance and family coverage.

At the time of separation from service, SGLI can be converted to either Veterans' Group Life Insurance (VGLI) or a commercial plan through participating companies. You must apply to convert SGLI to VGLI within one year and 120 days from discharge. If you submit your application within 240 days after discharge you do not need to submit evidence of good health. Those who apply after the no-health period are required to answer questions about their health.

Once enrolled in VGLI, policyholders have an opportunity to increase their VGLI coverage by \$25,000, once every 5 years, up to the maximum \$400,000 until age 60.

Monthly premium rates for VGLI can be found at [www.benefits.va.gov/INSURANCE/vgli\\_rates\\_new.asp](http://www.benefits.va.gov/INSURANCE/vgli_rates_new.asp).

Service members who are totally disabled at the time of separation are eligible for free SGLI Disability Extension of up to two years. Individuals covered under SGLI Disability Extension are automatically converted to VGLI subject to payment of premiums. They must apply to the Office of Service Members' Group Life Insurance (OSGLI) for the SGLI Disability Extension.

Spousal and dependent coverage cannot at present be carried over into the Veterans' Group Life Insurance program; however, spouses have the option of converting their coverage to a private life insurance policy with a participating company within 120 days of the service member leaving active duty or if the service member drops the primary SGLI coverage.

Apply for VGLI through eBenefits or by completing and mailing form SGLV 8714, available at this link [www.benefits.va.gov/INSURANCE/forms/8714.htm](http://www.benefits.va.gov/INSURANCE/forms/8714.htm).

### ***Service-Disabled Veterans' Insurance (S-DVI)***

S-DVI provides life insurance coverage to veterans whom VA has granted service-connection for a new disability within the last two years. Totally disabled veterans are eligible for free coverage and have the opportunity to purchase additional insurance up to \$10,000. Veterans must be in good health, other than the service-connected disability. In addition, eligible veterans had to have left service after April 24, 1951 and apply for additional coverage within two years of approval of a new service-connected disability.

Certain veterans who are totally disabled may apply for a waiver of premiums and additional supplemental insurance coverage of up to \$30,000. However, premiums cannot be waived on the additional supplemental insurance. To be eligible for this type of supplemental insurance, veterans must be under age 65, be eligible for a waiver of premiums due to total disability, and apply for additional insurance within one year from the date of notification of waiver approval on the S-DVI policy.

Call **1-800-669-8477** with questions concerning life insurance.



## ***Veterans' Mortgage Life Insurance (VMLI)***

VMLI is mortgage protection insurance that helps pay off a mortgage in the event of a severely disabled veteran's death. The maximum amount of mortgage life insurance available to severely disabled veterans granted a specially adapted housing grant is \$200,000. Protection is automatic when the veteran submits required information, assuming he/she does not decline coverage. Coverage terminates when the mortgage is paid off.

If a mortgage is disposed of, VMLI may be obtained on the mortgage of another home.

Payment is to the current mortgage lender.

## ***Assistance with Government Life Insurance Programs***

For assistance with life insurance programs, call the **VA Insurance Center** toll-free **1-800-669-8477** or visit **www.insurance.va.gov**. For VGLI call **1-800-419-1473**. For all other VA life insurance programs call **1-800-669-8477**. Specialists are available between the hours of 8:30 a.m. and 6 p.m. Eastern Time to discuss premium payments, insurance dividends, changes of address, policy loans, naming beneficiaries, and reporting the death of an insured.

If the insurance policy number is unknown send the veteran's VA file number, date of birth, Social Security number, military serial number, or military service branch and dates of service to

### **Department of Veterans Affairs**

Insurance Center

P.O. Box 42954

Philadelphia, PA 19101

For assistance with death benefit claims complete form SGLV8283 and fax to

**1-877-832-4943**, or mail to:

### **OSGLI**

PO Box 70173

Philadelphia, PA 19176

## Burial Benefits

### *Headstones and Markers*

Veterans and retired Reservists and National Guard service members are eligible for an inscribed headstone or marker for their unmarked grave at any cemetery. VA will deliver a headstone or marker at no cost, anywhere in the world. For eligible veterans or service members who died on or after November 1, 1990 and are buried in a private cemetery, VA may furnish a government headstone or marker (for marked or unmarked graves). A medallion to affix to an already existing privately-purchased headstone or marker for those who served on or after April 6, 1917 can be requested as well.

Spouses and dependent children are eligible for a government headstone or marker only if they are buried in a national or state veterans cemetery.

Before ordering, check with the cemetery to ensure that the government-furnished headstone or marker will be accepted. All installation fees at private cemeteries are the responsibility of the applicant.

To apply, mail a completed VA Form 40-1330, along with a copy of the veteran's military service discharge document and death certificate to

### **Memorial Products Service (41B)**

Department of Veterans Affairs  
5109 Russell Road  
Quantico, VA 22134-3903  
or fax documents to **1-800-455-7143**.

**Note:** Do not send original discharge documents, as they will not be returned.

For more information and instructions, visit [www.cem.va.gov](http://www.cem.va.gov).

### *Presidential Memorial Certificates*

Certificates signed by the President are issued upon request to recognize the military service of honorably discharged deceased veterans. Next of kin, relatives, and friends may request

Presidential Memorial Certificates in person at any VA regional office or by mailing a completed VA Form 40-0247 to

### **Presidential Memorial Certificates (41B3)**

National Cemetery Administration  
5109 Russell Road  
Quantico, VA 22134-3903  
or fax documents to **1-800-455-7143**.

There is no time limit for requesting these certificates, but requests should include a copy, not the original, of the deceased veteran's discharge document and clearly indicate to what address the certificate should be sent.

Additional information can be found at [www.cem.va.gov/pmc.asp](http://www.cem.va.gov/pmc.asp).

### *Burial Flags*

Generally, VA will furnish a U.S. burial flag to memorialize veterans who received an other than dishonorable discharge. This includes certain persons who served in the organized military forces of the Commonwealth of the Philippines while in service of the U.S. Armed Forces and who died on or after April 25, 1951.

Additional information and VA Form 27-2008 can be found at [www.cem.va.gov/burial\\_benefits/burial\\_flags.asp](http://www.cem.va.gov/burial_benefits/burial_flags.asp).

### *Military Funeral Honors*

Upon request, the **Department of Defense (DoD)** will provide military funeral honors consisting of folding and presentation of the United States flag and the playing of Taps.

Family members should inform their funeral directors if they want military funeral honors. DoD maintains a toll-free number **1-800-342-9647** for use by funeral directors or for general inquiries.

For more information, visit [www.cem.va.gov/military\\_funeral\\_honors.asp](http://www.cem.va.gov/military_funeral_honors.asp).

### *Reimbursement of Burial Expenses*

VA burial allowances are flat-rate monetary benefits paid for an eligible veteran's burial and funeral costs. Eligible surviving spouses of record

are paid automatically upon notification of a veteran's death. The VA will pay up to \$2,000 for veterans who died on or after September 1, 2001 and cause of death was service-connected. For a non service-connected death, the VA will pay a \$300 burial allowance and up to \$780 for a plot. Increased burial allowances are allowed for veterans hospitalized by the VA at the time of a non service-connected death.

Additional information on eligibility can be found at [www.benefits.va.gov/benefits/factsheets/burials/Burial.pdf](http://www.benefits.va.gov/benefits/factsheets/burials/Burial.pdf) or by calling 1-800-827-1000.

### ***Burial in VA National Cemeteries***

Burial in a VA national cemetery is available for eligible veterans, their spouses and dependents at no cost to the family and includes the gravesite, opening and closing of the grave, a headstone or marker, perpetual care and a Presidential Memorial Certificate. For veterans, benefits may also include a burial flag (with case for active duty) and military funeral honors.

To schedule a burial, all discharge documentation must be faxed to **1-866-900-6417** or emailed to [NCA.Scheduling@va.gov](mailto:NCA.Scheduling@va.gov) to the National Cemetery Scheduling Office. Family should then contact the scheduling office by phone to follow-up with additional information **1-800-535-1117**. More information is available at [www.cem.va.gov/cem/burial\\_benefits/index.asp](http://www.cem.va.gov/cem/burial_benefits/index.asp).

The U.S. Department of Veterans Affairs currently has space available in two national cemeteries in Michigan:

#### **Fort Custer National Cemetery**

15501 Dickman Road  
Augusta, MI 49012  
Phone: **1-269-731-4164**  
Fax: **1-269-731-2428**

#### **Great Lakes National Cemetery**

4200 Belford Road  
Holly, MI 48442  
Phone: **1-248-328-0386**  
Fax: **1-248-328-0612**



### ***State Veterans' Burial Expenses***

Under Michigan law, eligible veterans (or the wife or widow of a qualified veteran) who meet residency and asset limits may qualify for \$300 for burial expenses paid by the County Board of Commissioners or the Board of County Auditors. The Soldiers Relief Commission of each county has the responsibility for investigating each claim.

## **Survivor Benefits for Spouse and Children – U.S. Federal Benefits**

### ***Survivors Pension***

The Survivors Pension benefit, which may also be referred to as death pension, is a tax-free monetary benefit payable to a low-income, un-remarried surviving spouse and/or unmarried child(ren) of a deceased veteran with wartime service.

To apply, download and complete VA Form 21P-534EZ, "Application for DIC, Death Pension, and/or Accrued Benefits" and mail to the Milwaukee VA Pension Center at:

#### **Department of Veterans Affairs**

Claims Intake Center  
ATTN: Milwaukee Pension Center  
P.O. Box 5192  
Janesville, WI 53547-5192  
Fax: **1-844-655-1604**

The form and additional information can be found at [www.benefits.va.gov/pension/spousepen.asp](http://www.benefits.va.gov/pension/spousepen.asp).

## ***Dependency and Indemnity Compensation (DIC)***

**DIC** is a tax-free monetary benefit paid to eligible survivors of veterans whose death resulted from a service-related injury or disease.

Payments will be offset by any amount received from judicial proceedings brought on by the veteran's death. The discharge must have been under conditions other than dishonorable.

Surviving spouses and/or children must meet certain eligibility requirements. To apply, complete VA Form 21P-534EZ found at **[www.benefits.va.gov/compensation/types-dependency\\_and\\_indemnity.asp](http://www.benefits.va.gov/compensation/types-dependency_and_indemnity.asp)** or visit the Detroit Benefits office located at 477 Michigan Avenue, Detroit or call **1-800-827-1000**.



## ***Aid and Attendance and Housebound Benefits***

Veterans and surviving spouses who are eligible for a VA pension, DIC, or survivors pension may also be eligible for Aid and Attendance or Housebound benefits. To apply for these benefits, send evidence to the **Milwaukee VA Pension Center** validating the need for aid and attendance or housebound care. The request should include information as to whether there is disease or injury producing physical or mental impairment, loss of coordination, or conditions affecting the ability to dress and undress, to feed oneself, to attend to sanitary needs and to keep oneself ordinarily clean and presentable.

Mail requests to:

### **Department of Veterans Affairs**

Claims Intake Center

ATTN: Milwaukee Pension Center

P.O. Box 5192

Janesville, WI 53547-5192

Fax: **1-844-655-1604**



## **Programs – State of Michigan**

### ***Michigan Veterans Trust Fund Emergency Grant Program***

Financial assistance may be available to certain Michigan veterans serving at least 180 days of active duty in a wartime period who were discharged under honorable conditions. The program assists with an unforeseen situation that causes a temporary or short-term financial emergency or hardship that a grant will resolve. Examples of such needs include delay in unemployment benefits or other income or unexpected hospitalizations that cause reductions in income to meet household needs. The grants may assist with housing, utilities, car payments, or insurance or medical assistive devices. Coordination is made with other agencies that may also assist with these types of needs.

Contact the **Veterans Trust Fund** at **1-517-284-5299** or your **County Veterans Affairs Office** (see page 37). Information is also available online at **[www.MichiganVeterans.com](http://www.MichiganVeterans.com)**.

### ***State of Michigan – Department of Health and Human Services***

The Department of Health and Human Services provides cash assistance to families with children and pregnant women to help them pay for living expenses such as rent, heat, utilities, clothing, food, and personal care items. Assistance in finding a job or developing needed job skills, help with transportation, child care, and other needs related to employment and training may also be provided.

### ***Soldiers Relief Commission***

In some counties, emergency relief grants are available to Michigan veterans who do not meet Michigan Veterans Trust Fund criteria. Funds are limited, so the commission makes an effort to refer veterans who are eligible to other sources of financial assistance.

Contact a **County Veterans Service Officer** at **[www.michiganveterans.com/Home/Benefit-Counselors](http://www.michiganveterans.com/Home/Benefit-Counselors)** or call **1-800-642-4838** for assistance.

You may also consult your local phone book for county government. Usually this is handled by the office of Veteran Affairs.

# RESOURCES

**Each organization has its own set of procedures  
to follow. Contact them directly  
for their requirements.**

## ***Additional State Benefits***

### ***Hunting and Fishing Licenses***

As of March 2013, fees for fishing and hunting licenses will be waived for disabled veterans. Only licenses that do not require a lottery can be obtained free of charge. Proof of eligibility must be presented at time of purchase and carried when hunting or fishing. Disabled hunters are those who have been determined by the United States Department of Veterans Affairs to be permanently and totally disabled as a result of military service for a disability other than blindness.



### ***Recreation Passport***

The **Recreation Passport** sticker provides access to all state parks, state recreation areas, and state boat launches. This does not include local, county, municipal, or metropolitan parks or recreation areas.

Vehicles with the following license plates do not require a Recreation Passport:

- 100% disabled veteran
- Ex-POW
- Medal of Honor

### ***State ID and Drivers Licenses***

Honorably discharged veterans may request their drivers license or state ID card to include a special veteran designation. This will allow veterans to take advantage of many discounts and services available to them that require proof of military service.



### ***Federal ID***

As of May 2018, the federal VA also has identification cards available for veterans. The card is offered to veterans with an honorable discharge and can be used to prove military service. The cards are not valid ID to obtain veterans benefits. To apply for an official federal government veteran ID card, go to **[www.vets.gov](http://www.vets.gov)** and select “apply for a printed veteran ID card” at the bottom of the page. For more information, call **1-855-574-7286**.

### ***Michigan National Guard Family Program***

Many veterans continue to serve in the Michigan National Guard. If you are a member of the National Guard, there are resources and information focused on your unique needs.

The National Guard has established Family Assistance Centers (FAC) and Wing Coordinators (WC) across the state to provide National Guard members or active duty military members stationed in Michigan, and their families, a point of contact when the family’s soldier, sailor, Marine or Airman is deployed.

Several family assistance specialists and family readiness support personnel are located in Michigan. A list of Michigan specialists can be found at **[www.jointservicessupport.org/fp/about.aspx](http://www.jointservicessupport.org/fp/about.aspx)**.

The Michigan National Guard Family fund was created to assist Air and Army National Guard families who experience sudden and unexpected financial difficulties with temporary financial assistance. For more information on **Michigan National Guard Family Assistance Centers** and the National Guard Family Fund visit **[www.fp.minationalguard.com/fac](http://www.fp.minationalguard.com/fac)** and select the “Family Fund Application” link under “Resources.”

**Michigan National Guard Family Program Coordinator**

3423 N. Martin Luther King Jr. Blvd.  
Lansing, MI 48906  
Phone: **1-517-481-9889**

***Energy Assistance Programs***

The **Low-Income Home Energy Assistance Program (LIHEAP)** provides federal funds to each state to assist low-income families with energy costs. In Michigan, the LIHEAP block grant is used for the following programs:

- Home Heating Credit
- State Emergency Relief (SER)
- Weatherization Assistance Program (WAP)

For more information, visit the **Department of Health and Human Services** at **[www.michigan.gov/heatingassistance](http://www.michigan.gov/heatingassistance)**.

***Additional Assistance Programs:***

- **Army Emergency Relief**  
[www.aerhq.org](http://www.aerhq.org)
- **Air Force Aid Society**  
[www.afas.org](http://www.afas.org)
- **Navy-Marine Corps Relief Society**  
[www.nmcrs.org](http://www.nmcrs.org)
- **Coast Guard Mutual Assistance**  
[www.cgmahq.org](http://www.cgmahq.org)

***Within Local Communities:***

- **American Red Cross**  
[www.redcross.org](http://www.redcross.org) or  
[www.redcross.org/get-help/military-families/services-for-veterans](http://www.redcross.org/get-help/military-families/services-for-veterans)
- **Veterans of Foreign Wars**  
(see page 38 for list)
- **The American Legion**  
(see page 38 for list)

The **Michigan Association of County Veterans Counselors (MACVC)** may be able to assist veterans and their families in obtaining county, state, and federal benefits to which they are entitled. Visit the MACVC website at **[www.macvc.net](http://www.macvc.net)** for additional information.

# Michigan Veterans Trust Fund Representatives

## Contact Information by County

1 Alcona . . . . . 989-724-3242 or 1-800-642-4838	43 Lake . . . . . 1-800-642-4838
2 Alger . . . . . 906-387-1635	44 Lapeer . . . . . 810-667-0256 or 1-800-642-4838
3 Allegan . . . . . 269-673-0501	45 Leelanau . . . . . 231-995-6070
4 Alpena . . . . . 989-354-9671	46 Lenawee . . . . . 517-264-5335
5 Antrim . . . . . 231-533-8499	47 Livingston . . . . . 517-546-6338 or 1-800-642-4838
6 Arenac . . . . . 1-800-642-4838	48 Luce . . . . . 906-293-4890
7 Baraga . . . . . 906-524-5454	49 Mackinac . . . . . 906-643-9411
8 Barry . . . . . 269-945-1296 or 1-800-642-4838	50 Macomb . . . . . 586-469-5315
9 Bay . . . . . 989-895-4190 or 1-800-642-4838	51 Manistee . . . . . 231-398-3587
10 Benzie . . . . . 231-882-0034	52 Marquette . . . . . 906-485-1781
11 Berrien . . . . . 269-983-7111, ext. 8118	53 Mason . . . . . 231-233-8113 or 1-800-642-4838
12 Branch . . . . . 517-279-4322	54 Mecosta . . . . . 231-592-0124
13 Calhoun . . . . . 269-969-6735	55 Menominee . . . . . 906-863-5691
14 Cass . . . . . 269-445-4472	56 Midland . . . . . 989-832-6843
15 Charlevoix . . . . . 231-547-7220	57 Missaukee . . . . . 231-839-7264
16 Cheboygan . . . . . 231-627-8833	58 Monroe . . . . . 734-240-3287 or 1-800-642-4838
17 Chippewa . . . . . 906-635-6370	59 Montcalm . . . . . 989-831-7477 or 1-800-642-4838
18 Clare . . . . . 989-539-3273	60 Montmorency . . . . . 989-785-8043
19 Clinton . . . . . 517-887-4395	61 Muskegon . . . . . 231-724-7143
20 Crawford . . . . . 989-344-3861	62 Newaygo . . . . . 231-689-7218
21 Delta . . . . . 906-786-7228	63 Oakland . . . . . 248-858-0785 or 248-655-1250
22 Dickinson . . . . . 906-774-2820	64 Oceana . . . . . 231-873-6834 or 1-800-642-4838
23 Eaton . . . . . 517-543-3740	65 Ogemaw . . . . . 989-345-5170
24 Emmet . . . . . 231-348-1783	66 Ontonagon . . . . . 906-884-6204
25 Genesee . . . . . 810-257-3068	67 Osceola . . . . . 231-791-7082 or 1-800-642-4838
26 Gladwin . . . . . 989-426-4891	68 Oscoda . . . . . 989-786-0355 or 1-800-642-4838
27 Gogebic . . . . . 906-667-1122	69 Otsego . . . . . 989-731-7575
28 Grand Traverse . . . . . 231-995-6070	70 Ottawa . . . . . 616-393-8387 or 800-642-4838
29 Gratiot . . . . . 989-875-5258 or 1-800-642-4838	71 Presque Isle . . . . . 989-734-0302
30 Hillsdale . . . . . 517-437-3630	72 Roscommon . . . . . 989-275-7697 or 800-642-4838
31 Houghton . . . . . 906-482-0102	73 Saginaw . . . . . 989-497-2500, ext. 13387
32 Huron . . . . . 989-269-8911	74 Sanilac . . . . . 810-648-0212
33 Ingham . . . . . 517-887-4395	75 Schoolcraft . . . . . 906-341-3669
34 Ionia . . . . . 616-775-1002 or 1-800-642-4838	76 Shiawassee . . . . . 989-743-2231
35 Iosco . . . . . 989-362-6571	77 St. Clair . . . . . 810-989-6945
36 Iron . . . . . 906-265-3819	78 St. Joseph . . . . . 269-467-5512 or 269-467-5628
37 Isabella . . . . . 989-317-4093	79 Tuscola . . . . . 989-673-8148
38 Jackson . . . . . 517-788-4425	80 Van Buren . . . . . 269-270-4822 or 1-800-642-4838
39 Kalamazoo . . . . . 269-373-5361	81 Washtenaw . . . . . 734-973-4540 or 1-800-642-4838
40 Kalkaska . . . . . 231-258-3370	82 Wayne . . . . . 313-224-5045
41 Kent . . . . . 616-364-5399	83 Wexford . . . . . 231-775-6654
42 Keweenaw . . . . . 906-482-0102	

Visit [www.michiganveterans.com/Home/Benefit-Counselors](http://www.michiganveterans.com/Home/Benefit-Counselors) for more information.

# Michigan Department of Health and Human Services

## Contact Information by County

1	Alcona .....	989-724-9000	43	Lake .....	231-745-8159
2	Alger.....	906-387-4440	44	Lapeer .....	810-667-0800
3	Allegan .....	269-673-7700	45	Leelanau.....	231-941-3900
4	Alpena .....	989-354-7200	46	Lenawee.....	517-264-6300
5	Antrim .....	231-533-8664	47	Livingston .....	517-548-0200
6	Arenac .....	989-846-5500	48	Luce .....	906-293-5144
7	Baraga .....	906-353-4700	49	Mackinac .....	906-643-9550
8	Barry.....	269-948-3200	50	Macomb .....	586-412-6100
9	Bay .....	989-895-2100	51	Manistee .....	231-723-8375
10	Benzie .....	231-882-1330	52	Marquette .....	906-228-9691
11	Berrien.....	269-934-2000	53	Mason .....	231-845-7391
12	Branch .....	517-279-4200	54	Mecosta .....	231-796-4300
13	Calhoun .....	269-966-1284	55	Menominee .....	906-863-9965
14	Cass .....	269-445-0200	56	Midland .....	989-835-7040
15	Charlevoix .....	231-348-1600	57	Missaukee .....	231-779-4500
16	Cheboygan .....	231-627-8500	58	Monroe .....	734-243-7200
17	Chippewa.....	906-635-4100	59	Montcalm .....	989-831-8400
18	Clare.....	989-539-4260	60	Montmorency .....	989-785-4218
19	Clinton .....	989-224-5500	61	Muskegon .....	231-733-3700
20	Crawford .....	989-348-7691	62	Newaygo .....	231-689-5500
21	Delta .....	906-786-5394	63	Oakland .....	248-975-4800
22	Dickinson .....	906-779-4100	64	Oceana.....	231-873-7251
23	Eaton .....	517-543-0860	65	Ogemaw.....	989-345-5135
24	Emmet .....	231-348-1600	66	Ontonagon .....	906-884-4951
25	Genesee.....	810-760-2200	67	Osceola .....	231-796-4300
26	Gladwin .....	989-426-3300	68	Oscoda.....	989-826-4000
27	Gogebic .....	906-663-6200	69	Otsego .....	989-732-1702
28	Grand Traverse .....	231-941-3900	70	Ottawa .....	616-394-7200
29	Gratiot .....	989-875-5181	71	Presque Isle .....	989-734-2108
30	Hillsdale.....	517-439-2200	72	Roscommon .....	989-366-2300
31	Houghton .....	906-482-0500	73	Saginaw .....	989-758-1100
32	Huron .....	989-269-9201	74	Sanilac .....	810-648-4420
33	Ingham.....	517-887-9400	75	Schoolcraft .....	906-341-2114
34	Ionia.....	616-527-5200	76	Shiawassee.....	989-725-3200
35	Iosco .....	989-362-0300	77	St. Clair.....	810-966-2000
36	Iron .....	906-265-9958	78	St. Joseph .....	269-467-1200
37	Isabella.....	989-772-8400	79	Tuscola.....	989-673-9100
38	Jackson .....	517-780-7400	80	Van Buren .....	269-621-2800
39	Kalamazoo.....	269-337-4900	81	Washtenaw.....	734-481-2000
40	Kalkaska.....	231-258-1200	82	Wayne.....	313-456-1000
41	Kent .....	616-248-1000	83	Wexford .....	231-779-4500
42	Keweenaw .....	906-337-3302			

Visit [www.michigan.gov/mdhhs](http://www.michigan.gov/mdhhs) for more information.

## Veterans Service Organizations

### ***American Legion***

477 Michigan Avenue, #1210  
Detroit, MI 48226  
Phone: **1-313-964-6640**

### ***AMVETS***

477 Michigan Avenue, #1227  
Detroit, MI 48226  
Phone: **1-313-471-3982**

### ***Disabled American Veterans***

477 Michigan Avenue, #1200  
Detroit, MI 48226  
Phone: **1-313-964-6595**

### ***Marine Corps League***

477 Michigan Avenue, #1232  
Detroit, MI 48226  
Phone: **1-313-964-6830**

### ***Military Order of the Purple Heart***

477 Michigan Avenue, #1226  
Detroit, MI 48226  
Phone: **1-313-964-6888**

### ***Paralyzed Veterans of America***

477 Michigan Avenue, #1233  
Detroit, MI 48226  
Phone: **1-313-471-3996**

### ***Veterans of Foreign Wars***

477 Michigan Avenue #1215  
Detroit, MI 48226  
Phone: **1-313-964-6510**

### ***Vietnam Veterans of America***

477 Michigan Avenue, #1231  
Detroit, MI 48226  
Phone: **1-313-961-9568**

NOTE: Local veterans organizations may have a service officer who can help fill out forms or advise on benefits.

## Federal Agencies

### ***Department of Justice***

#### **Civil Rights Division**

950 Pennsylvania Avenue, NW  
Washington, DC 20530  
Phone: **1-202-514-4609**  
(voice)  
TTY: **1-202-514-0716**

### ***U.S. Department of Labor - Veterans Employment and Training (USDOL/VET)***

Victor Office Center, Suite 120  
201 N. Washington Square  
Lansing, MI 48913  
Phone: **1-517-241-9840**

### ***U.S. Department of Veterans Affairs (USDVA)***

McNamara Building,  
12th Floor  
477 Michigan Avenue  
Detroit, MI 48226  
Toll-Free: **1-800-827-1000**

# Michigan State Agencies

Visit [www.michigan.gov](http://www.michigan.gov).

## ***Michigan Department of Civil Rights***

### **Detroit Service Center**

Cadillac Place, Suite 3-600  
3054 W. Grand Boulevard  
Detroit, MI 48202  
Phone: **1-313-456-3700**  
Fax: **1-313-456-3701**

### **Lansing Office**

Capitol Tower Building  
110 West Michigan Avenue, Suite 800  
Lansing, MI 48933  
Phone: **1-517-335-3165**  
Fax: **1-517-241-0546**  
TTY: **1-517-241-1965**

### **Division on Deaf, DeafBlind, and Hard of Hearing**

Cadillac Place, Suite 3-600  
3054 W. Grand Boulevard  
Detroit, MI 48202  
VP: **1-313-437-7035**  
Toll-Free Voice/TTY: **1-313-437-7035**  
Fax: **1-313-456-3721**  
E-mail: **DODDBHH@michigan.gov**

## ***Michigan Department of Health and Human Services***

333 S. Grand Avenue  
P.O. Box 30195  
Lansing, MI 48909  
Phone: **1-517-373-3740**  
Michigan Relay Center at **711**

### **Michigan Developmental Disabilities Council**

Lewis Cass Building, Garden Level  
320 S. Walnut Street  
Lansing, MI 48913  
Phone: **1-517-335-3158**  
Fax: **1-517-335-2751**  
TDD: **1-517-335-3171**

## **Michigan Rehabilitation Services**

1048 Pierpont Drive, Suite 1  
Lansing, MI 48913  
Phone: **1-517-241-5122**  
Toll-Free: **1-877-901-7392**  
TTY Toll-Free: **711** and ask for toll-free number

## ***Michigan Department of Licensing and Regulatory Affairs***

### **Bureau of Services for Blind Persons**

201 N. Washington Square, 2nd Floor  
P.O. Box 30652  
Lansing, MI 48909  
Phone: **1-517-241-1100**  
Fax: **1-517-335-5140**  
Toll-Free: **1-800-292-4200**

## ***Michigan Department of Military and Veterans Affairs***

3411 N. Martin Luther King Jr. Blvd.  
Lansing, MI 48906

### **Michigan Veterans Affairs Agency**

222 N. Washington Square, 5th Floor  
Lansing, MI 48933  
Phone: **1-800-MICH-VET (1-800-642-4838)**

## ***Michigan Department of Treasury***

Treasury Building  
430 W. Allegan Street  
Lansing, MI 48922  
Phone: **517-636-4486**  
TTY: **Dial 1** for assistance



## Issues with Claim Assistance

### *How to file a complaint*

If a veteran thinks a person or organization assisting with a VA benefit claim has done something illegal or unethical, a complaint should be filed with the Office of General Counsel in the VA's office. The Office of General Counsel is authorized to investigate complaints and remove an individual's VA accreditation. A complaint should include a detailed summary of allegations of misconduct by the individual or organization, a completed and signed VA Form 3288 and additional information pertinent to the complaint.

For information on Form 3288 call **1-202-461-7699**. For additional information on filing a complaint, visit **[www.va.gov/ogc/accreditation.asp](http://www.va.gov/ogc/accreditation.asp)**.

Ways to file a complaint:

#### **Department of Veterans Affairs**

Office of General Counsel (022D)

810 Vermont Avenue, NW

Washington, DC 20420

Fax: **1-202-273-0197**

E-Mail: **[ogcaccreditationmailbox@va.gov](mailto:ogcaccreditationmailbox@va.gov)**

## Additional Resources

### *Federal Benefits for Veterans and Dependents*

If you would like more detailed information on veteran benefits and services, contact:

#### **United States Department of Veterans Affairs**

810 Vermont Avenue, NW

Washington, DC 20420

Phone: **1-800-827-1000**

TDD: **711**

**[www.va.gov](http://www.va.gov)**

The Federal Benefits Booklet 2018 edition is available online at **[www.va.gov/opa/publications/benefits\\_book.asp](http://www.va.gov/opa/publications/benefits_book.asp)**. The booklet is also available from the U.S. Government Printing Office open Monday through Friday 8:00 a.m. to 5:30 p.m. (EST). Call toll-free **1-866-512-1800** or in the District of Columbia area **1-202-512-1800**. The GPO can be reached by e-mail at **[contactcenter@gpo.gov](mailto:contactcenter@gpo.gov)**.

### *Helpful Phone Numbers:*

Bereavement Counseling . . . . .	1-202-461-6530
Education . . . . .	1-888-442-4551
Headstones and Markers . . . . .	1-800-697-6947
Health Care . . . . .	1-877-222-8387
Homeless Veterans . . . . .	1-877-424-3838
Home Loans . . . . .	1-888-827-3702
Life Insurance . . . . .	1-800-669-8477
Pension Management Center . .	1-877-294-6380
Special Health Issues . . . . .	1-800-749-8387
Telecommunication Device for the Deaf (TDD) . . . . .	711
VA Benefits . . . . .	1-800-827-1000
Veterans Crisis Line . . . . .	1-800-273-8255 Press 1
Women Veterans . . . . .	1-855-829-6636

### *Forms, Documents:*

VA Forms

**[www.va.gov/vaforms](http://www.va.gov/vaforms)**

U.S. Government Forms

**[www.usa.gov](http://www.usa.gov)**

### *DD-214 Lost Documents:*

For service members whose home of record at the time of discharge from the military was Michigan or who elected to have their DD-214 sent to Michigan, DD-214 requests can be made through MVAA. Complete and submit a **Request for Record of Active Military Service** form online at **[www.michiganveterans.com](http://www.michiganveterans.com)** or call **1-800-MICH-VET**. MVAA will need the veteran's full name, date of birth, and social security number to search the database. Note that MVAA can only release certified copies to the veteran or next of kin after verification of identity.

#### **Michigan Veterans Affairs Agency**

Phoenix Building, 5th Floor

222 N. Washington Square

P.O. Box 30104

Lansing, MI 48909

Phone: **1-800-MICH-VET (1-800-642-4838)**

Discharge documents are also available from the National Personnel Records Center (PRC) online military personnel records systems. The electronic application can be accessed at **<http://vetrecs.archives.gov>**.

## ***Helpful Links:***

### **VA Home Page**

[www.va.gov](http://www.va.gov)

### **Education Benefits**

[www.gibill.va.gov](http://www.gibill.va.gov)

### **Health Care Eligibility**

[www.va.gov/health-care/eligibility](http://www.va.gov/health-care/eligibility)

### **Returning Service Members**

[www.oefoif.va.gov](http://www.oefoif.va.gov)

### **Home Loan Guaranty**

[www.benefits.va.gov/homeloans](http://www.benefits.va.gov/homeloans)

### **Records**

[www.archives.gov/st-louis/military-personnel](http://www.archives.gov/st-louis/military-personnel)

### **VA Benefit Payment Rates**

[www.benefits.va.gov/compensation/rates-index.asp](http://www.benefits.va.gov/compensation/rates-index.asp)

### **Mental Health**

[www.mentalhealth.va.gov](http://www.mentalhealth.va.gov)

### **Life Insurance**

[www.insurance.va.gov](http://www.insurance.va.gov)

### **Women Veterans Health Care**

[www.womenshealth.va.gov](http://www.womenshealth.va.gov)

### **My HealtheVet**

[www.myhealth.va.gov](http://www.myhealth.va.gov)

### **VA Fact Sheets**

[www.benefits.va.gov/benefits/factsheets.asp#bm7](http://www.benefits.va.gov/benefits/factsheets.asp#bm7)

### **Michigan Veterans Benefits Site**

[www.michigan.gov/veterans](http://www.michigan.gov/veterans)

### **TRICARE**

[www.tricare.mil](http://www.tricare.mil)

### **Military OneSource**

[www.militaryonesource.mil](http://www.militaryonesource.mil)

### **Department of Defense**

[www.defense.gov](http://www.defense.gov)

### **Military Funeral Honors**

[www.dmdc.osd.mil/mfh](http://www.dmdc.osd.mil/mfh)

### **Arlington National Cemetery**

[www.arlingtoncemetery.mil](http://www.arlingtoncemetery.mil)

### **Burial and Memorial Benefits**

[www.cem.va.gov](http://www.cem.va.gov)

## ***Employment Assistance***

### ***Web Addresses:***

#### **Veteran Employment Services**

[www.mitalent.org/veteran](http://www.mitalent.org/veteran)

#### **Veterans' Preference**

[www.fedshirevets.gov/job-seekers/veterans-preference](http://www.fedshirevets.gov/job-seekers/veterans-preference)

#### **Federal Government Job Openings**

[www.usajobs.gov](http://www.usajobs.gov)

#### **Department of Labor Employment and Training**

[www.dol.gov/agencies/vets](http://www.dol.gov/agencies/vets)

#### **Returning Service Members**

[www.oefoif.va.gov](http://www.oefoif.va.gov)

## ***Business Assistance***

### **U.S. Department of Veterans Affairs**

#### **Small and Disadvantaged Business Utilization**

810 Vermont Avenue, NW

Washington, D.C. 20420

Phone: **1-866-584-2344**

[www.va.gov/OSDBU](http://www.va.gov/OSDBU)

#### **Michigan Small Business and Technology Development Center**

[www.sbdcmichigan.org](http://www.sbdcmichigan.org)



## Veteran Holidays

### ***Veterans Day***

Veterans Day is an opportunity to publicly commemorate the contributions of living veterans. Armistice Day officially received its name in America in 1926 through a congressional resolution. It became a national holiday 12 years later by similar congressional action.

If World War I had indeed been “the war to end all wars,” November 11 might still be called Armistice Day. Realizing that peace was equally preserved by veterans of World War II and Korea, Congress decided to make the day an occasion to honor all those who have served America. In 1954, President Dwight D. Eisenhower signed a bill proclaiming November 11 as Veterans Day. (Historically, the first Veterans Day parade was held in 1953 in Emporia, Kansas.)

A law passed in 1968 changed the national commemoration of Veterans Day to the fourth Monday in October. It soon became apparent, however, that November 11 was a date of historic significance to many Americans. Therefore, in 1978 Congress returned the observance to its traditional date.

### ***Memorial Day***

Memorial Day was officially proclaimed on May 5, 1868 by General John Logan, national commander of the Grand Army of the Republic, and was first observed on May 30, 1868, when flowers were placed on the graves of Union and Confederate soldiers at Arlington National Cemetery. The first state to officially recognize the holiday was New York in 1873.

By 1890 it was recognized by all of the northern states. The South continued to honor their dead on separate days until after World War I (when the holiday changed from honoring just those who died fighting in the Civil War to honoring Americans who died fighting in any war). It is now celebrated in almost every state on the last Monday in May (passed by

Congress with the National Holiday Act of 1971 (P.L. 90-363) to ensure a three-day weekend for Federal holidays).

## Flag Etiquette



Federal law stipulates many aspects of flag etiquette. The section of law dealing with American flag etiquette is generally referred to as the Flag Code. Some general guidelines from the Flag Code answer many of the most common questions.

### ***Flag Displayed Outdoors***

#### ***Over the Middle of the Street***

The flag should be suspended vertically with the union or blue field to the north on an east and west street or to the east on a north and south street.

#### ***Flown at Half-Staff***

The flag should be first hoisted to the peak for an instant and then lowered to the half-staff position. The flag should again be raised to the peak before it is lowered for the day. “Half-staff” means the flag has been lowered to one-half the distance between the top and bottom of the staff.

#### ***Flown on the Same Halyard With Non-National Flags***

The American flag should always be at the peak. When flags are flown from adjacent staffs, the flag of the United States should be hoisted first and lowered last. No flag or pennant may be placed above or to the right of the flag of the United States.

### ***Suspended Over a Sidewalk***

The flag may be suspended from a rope extending from a house to a pole at the edge of the sidewalk. The flag should be hoisted out, union first, from the building.

### ***From a Staff Projecting Horizontally or at an Angle***

The flag may be projected from a window sill, balcony, or front of a building, with the union of the flag placed at the peak of the staff unless the flag is at half-staff.

### ***In a Parade With Other Flags***

The flag, when carried in a procession with another flag, or flags, should be either on the marching right (that is, the flag's own right), or, if there is a line of other flags, in front of the center of that line.

Crepe streamers may be affixed to spear heads or flagstaves in a parade only by order of the President of the United States.

### ***With Non-National Flags***

The flag of the United States should be at the center and at the highest point of the group when a number of flags of states or localities or pennants of societies are grouped and displayed from staffs.

### ***With Other National Flags***

When flags of two or more nations are displayed, they are to be flown from separate staffs of the same height. The flags should be of approximately equal size. International usage forbids the display of the flag of one nation above that of another nation in time of peace.

### ***With Another Flag Against a Wall From Crossed Staffs***

The American flag should be on the right (the flag's own right which is the viewer's left) and its staff should be in front of the staff of the other flag.

### ***Flag Displayed Indoors***

#### ***From a Staff in a Church or Public Auditorium on a Podium***

The flag of the United States should hold the position of superior prominence, in advance of the audience, and in the position of honor at the clergyman's or speaker's right as he/she faces the audience. Any other flag so displayed should be placed on the left of the clergyman or speaker (to the right of the audience).

#### ***From a Staff in a Church or Public Auditorium off the Podium***

Custom – not the Flag Code – holds that the flag of the United States should hold the position of superior prominence, as part of the audience, in the position of honor at the audience's right.

### ***Used to Cover a Casket***

The American flag should be so placed on a casket that the union is at the head and over the left shoulder of the deceased. The flag should not be lowered into the grave or allowed to touch the ground.

### ***Other Than Being Flown From a Staff***

The flag should be displayed flat, whether indoors or out. When displayed either horizontally or vertically against a wall, the union should be uppermost and to the flag's own right (that is, to the observer's left). When displayed in a window, it should be displayed in the same way (that is, with the union to the left of the observer in the street). When festoons, rosettes, or drapings are desired, bunting of blue, white, and red should be used, but never the flag itself.

Read a more comprehensive set of Flag Code etiquette rules for display of the American flag at [www.usflag.org/flagetiquette.html](http://www.usflag.org/flagetiquette.html).

PL. 110-181 amended section 9, title 4, USC, to allow veterans to render the hand salute to the United States flag. The section reads: "During the ceremony of hoisting or lowering the flag or when the flag is passing in a parade or in review, all persons present in uniform should render the military salute. Members of the Armed Forces

and veterans who are present but not in uniform may render the military salute. All other persons present should face the flag and stand at attention with their right hand over the heart or if applicable, remove their headdress with their right hand and hold it at the left shoulder, the hand being over the heart. Citizens of other countries present should stand at attention. All such conduct toward the flag in a moving column should be rendered at the moment the flag passes.”

### ***State Policy for Flying American Flags at Half-Staff***

State policy for displaying the United States flag at half-staff as a mark of respect for the memory of military personnel who are killed in the line of duty is found in Executive Order 2013-10.

As recognized under Proclamation 2003-4, the flag of the United States shall be displayed at half-staff throughout the State of Michigan on a day designated by the Governor when a member of the Michigan National Guard or a Michigan resident servicing as a member of the United States Armed Forces is killed in the line of duty.

When an order providing for the flag to be displayed at half-staff on a statewide basis is issued, Michigan residents, businesses, schools, local governments, and other organizations also are urged to display the flag at half-staff. Half-flag announcements can be found at this website [www.michigan.gov/whitmer/0,309,7-387-90499\\_90636---,00.html](http://www.michigan.gov/whitmer/0,309,7-387-90499_90636---,00.html).

## **Flag Disposal**

The **United States Flag Code** provides:

*“The flag, when it is in such condition that it is no longer a fitting emblem for display, should be destroyed in a dignified way, preferably by burning.”*

Many veterans service organizations conduct ceremonies for the destruction of unserviceable flags by burning. Such ceremonies may be done on June 14, Flag Day, to mark the dignity and solemnity of the occasion. Some local governments may also conduct these ceremonies.

In practice, for individuals who wish to destroy a flag in poor condition, this should be done discreetly so the act of destruction is not perceived as a protest or desecration.



## Michigan Congressional Delegation – 115th Congress

### *United States Senate*

Like every state, Michigan has two Senators in the United States Senate **Gary Peters** and **Debbie Stabenow**. You will find contact information for Senator Stabenow and Senator Peters at the Senate website **[www.senate.gov](http://www.senate.gov)**

Select “Senators” from the menu at the top of the page. Select “States” and click on “Michigan” and you will get links to contact Michigan’s Senators via the web.

### **My United States Senators**

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### *United States House of Representatives*

Michigan currently has 14 Representatives in the United States House of Representatives. This number is determined by our population and may be adjusted following each decennial census.

You may obtain contact information about our 14 United States Representatives at the House of Representatives website **[www.house.gov](http://www.house.gov)**.

By entering your zip code at the top of the page and clicking Go, you will be provided with your Representative’s name and contact information.

### **My United States Representative**

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## Michigan Governor and Lieutenant Governor

Contact information for the Governor may be found at **[www.michigan.gov/gov](http://www.michigan.gov/gov)**.

Contact information for the Lieutenant Governor may be found at **[www.michigan.gov/ltgov](http://www.michigan.gov/ltgov)**.

## Michigan State Senate

The Michigan State Senate is composed of 38 State Senators whose districts are apportioned by population.

You may obtain contact information for your State Senator at the State Senate website **[www.senate.michigan.gov](http://www.senate.michigan.gov)**.

Click the “Senators” link on far right to obtain the phone number, address, and e-mail of your State Senator.

### **My State Senator** \_\_\_\_\_

## Michigan House of Representatives

The Michigan House of Representatives is composed of 110 State Representatives whose districts are apportioned by population.

You may obtain contact information for your State Representative at the State House of Representatives website **[www.house.mi.gov](http://www.house.mi.gov)**.

Click the “Representatives” link at the top of the page for access to the “Find a Representative” feature or the clickable map to obtain the phone number, address, and e-mail of your State Representative.

### **My State Representative** \_\_\_\_\_

### **Letters to any of the State Senators or State Representatives may be addressed:**

The Honorable (name of senator)  
State Senator  
State Capitol  
P.O. Box 30036  
Lansing, MI 48909-7536

The Honorable (name of representative)  
State Representative  
State Capitol  
P.O. Box 30014  
Lansing, MI 48909-7514

### **Senate or House Committee**

You may wish to contact State Senators or State Representatives on the committee that is designated to review proposed legislation regarding veterans affairs. The name of this committee may change over time. You may find the current name of the committee and the members of the committee at

State Senate committee page  
**[www.senate.michigan.gov](http://www.senate.michigan.gov)**

State House of Representatives committee page  
**[www.house.michigan.gov/mhrpublic/committee.aspx](http://www.house.michigan.gov/mhrpublic/committee.aspx)**

# Notes



## VETERANS BENEFITS & SERVICES



# Notes



## VETERANS BENEFITS & SERVICES

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*The information in this publication is available,  
upon request, in an alternative, accessible format.*

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For more information regarding the Michigan Legislature,  
scan this QR code with your smartphone.